

TeamWorks Financials 9.1 Upgrade is LIVE | 2013

TeamWorks Financials v9.1 is Live! The State Accounting Office completed the TeamWorks Financials upgrade from version 9.0 to 9.1. This technical upgrade brings some new features. It also addresses the issue of being out of PeopleSoft/Oracle support due to being on an old version. We appreciate your patience and support during the system outage for go-live.

How does this impact queries?

Public Queries: State Accounting Office (SAO) will continue to support the standardized public queries that have been previously available. Please be aware that some of the public query formats may have changed. However, the information within the reports will remain the same as in version 9.0.

Private Queries: Due to the upgrade, some of the tables used for the private queries do not exist in the User Definition table; therefore, some of the private queries created by the users will be missing this information. To resolve the issue, the users will need to update their private queries accordingly after the release of the 9.1 Upgrade on April 23rd.

How to navigate TeamWorks Financials v9.1?

The upgrade to TeamWorks Financials version 9.1 has a similar look and feel to version 9.0. To ensure that you are comfortable with getting in and around the system, SAO created a [Delta Document](#) to assist you.

System Performance:

Users may experience slow performance during initial navigation. Once the application cache is built-up, users will experience normal performance.

Users may also need to clear their own browser cache. Please use the following instructions for clearing the browser cache. Users will need to use the appropriate document depending on which version of Internet Explorer (IE) they are on. Please refer to the [SAO website](#) for instructions:

- [Internet Explorer 7](#)
- [Internet Explorer 8](#)
- [Internet Explorer 9](#)

QUESTIONS: SAO Customer Service Center (CSC) – Financials

404-657-3956

888-896-7771

fscm@sao.ga.gov