

TeamWorks Travel and Expense

With Concur Technologies



TTE Approvers Handbook



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Welcome to TeamWorks Travel & Expense (TTE)

TeamWorks Travel & Expense with Concur integrates expense reporting with a complete travel booking solution. This comprehensive Web-based service provides all of the tools State of Georgia travelling employees need to book travel as well as create and submit expense reports. Managers use the service to review and approve expense reports, Cash Advance Requests and Travel Requests. Back-office employees use the service to produce audit reports, ensure Travel Policy compliance, and deliver business intelligence to help the State of Georgia reduce its costs.

Section 1: Log on to TeamWorks Travel & Expense

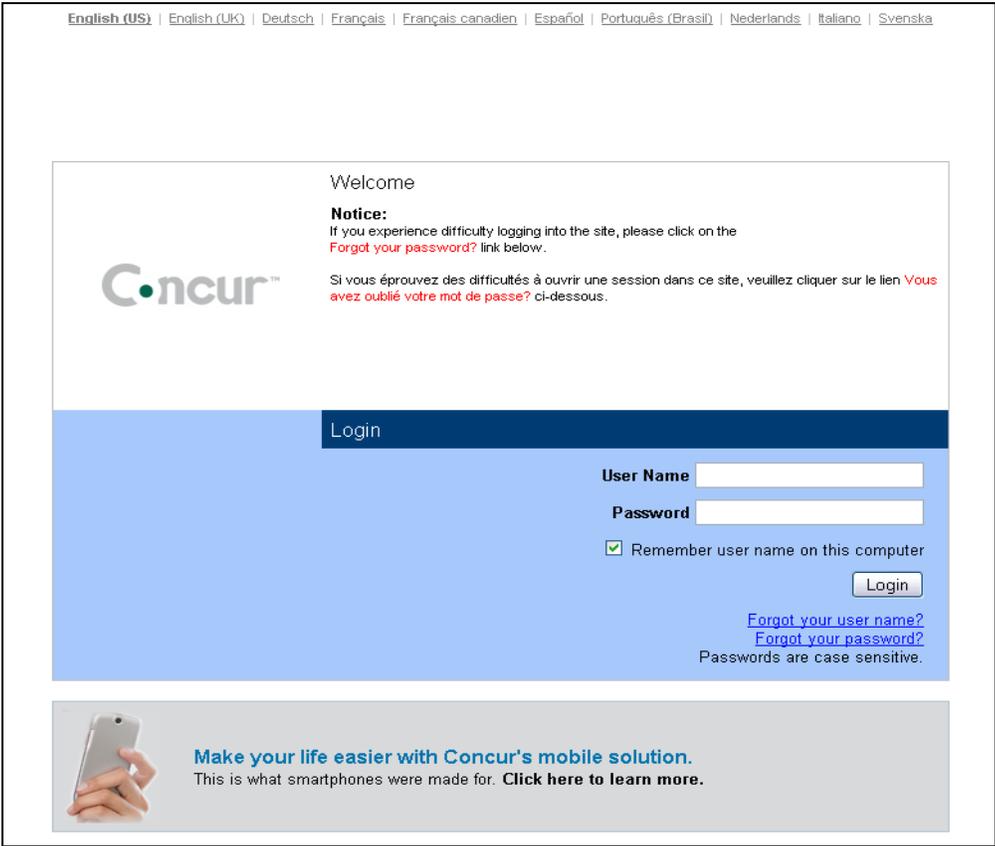
How to...

1. Log on to TeamWorks Travel & Expense with the username and password provided by your Local Travel & Expense Administrator.

Additional Information

Your password is case sensitive.

If you are not sure how to log on, check with your Local Travel & Expense Administrator or contact the SAO Customer Service Center.



Section 2: Explore the My Concur Page

The **My Concur** page includes several sections that make it easy for you to navigate and find the information you need.

The screenshot shows the My Concur user interface. At the top, there are navigation tabs: My Concur, Travel, Expense, Invoice, Reporting, Administration, and Profile. Below the tabs, there is a mobile search advertisement titled "Not Sure Where You Are?" with a "Register Concur for mobile" button. To the left is a "Trip Search" section with tabs for Flight, Car, Hotel, Taxi, Rail, Flight Status, and Dining. It includes options for Round Trip, One Way, and Multi-Segment, and fields for Departure City (SEA - Seattle Tacoma Intl Arpt - Seattle, WA), Arrival City, Departure time (9:00am), and Return time (5:00pm). There are also checkboxes for "Pick-up/Drop-off car at airport", "Automatically reserve this car", and "Find a Hotel".

To the right is the "Expense Reports (7)" section, which includes buttons for "New Expense Report" and "View Reports". Below these is a table of expense reports:

Report Name	Status	Report Date	Total
OE Lunches Sept. 14-15 Lunches for Intelligence Training	Approved	09/20/2010	\$164.86
Training Training	Not Filed	09/16/2010	\$1,115.00
Elan Expense Training 09/08/10 Onsite Expense Training	Final Accounting Approval	09/15/2010	\$231.11
Sales Training Work with new sales system.	Not Filed	09/10/2010	\$0.00
Trip to San Francisco Onsite Expense Training	Sent Back to Employee - Calnan, Brenna M	09/09/2010	\$57.00
Hub International Travel & Expense Training for Hub International	Approved	08/31/2010	\$64.00
Training for Hub International Concur Travel & Expense onsite training for Hub International	Approved	08/23/2010	\$700.74

Below the table is the "Company Info" section with a message: "Welcome to Concur Expense and Invoice. Please click the Expense or Invoice tab to start."

How to...

Use the **Trip Search** section.

Explore the **Weather** section.

Look at the **Company Info** section.

Additional Information

This section provides the tools you need to book a trip with any or all of these: flight, car, or hotel.

This section appears on My Concur only if your agency uses Travel.

This section shows you the weather conditions at any selected airport.

This section displays information and links provided by your company.



Section 2: Explore the My Concur Page (Continued)

How to...	Additional Information
Use the Expense Reports or Active Work section.	<p>This section provides links to create a new expense report, or view your existing reports, authorization requests, or cash advances. It also lists your unsubmitted expense reports.</p> <p><i>If your agency uses Authorization Requests and/or Cash Advances, this section is titled "Active Work." Otherwise, the section is titled "Expense Reports."</i></p>
Explore the Approval Queue section.	<p>This section lists the expense reports awaiting your review and approval as well as any Travel Authorization requests or Cash Advances if you are an approver for those functions.</p> <p><i>This section appears on My Concur only if you are an Expense approver and if you have received at least one report for approval.</i></p>
Explore the Trip List section.	<p>This section lists your outstanding trips.</p> <p><i>This section appears on My Concur only if your agency uses Travel.</i></p>
Explore the Trips Awaiting Approval section.	<p>This section lists the trips awaiting your approval.</p> <p><i>This section appears on My Concur only if your agency uses Travel and if you are a travel approver.</i></p>
Explore the Available Company Card Charges section.	<p>This section lists all imported company credit card transactions.</p>
Explore the Travel Info section.	<p>This section provides contact information for help with booking travel and general travel information.</p> <p><i>This section appears on My Concur only if your agency uses Travel.</i></p>



Customize My Concur

You can move the panes around the **My Concur** page to better meet your needs. Click the top bar of a pane and drag it to a new position on the page.

The screenshot shows the My Concur interface with a top navigation bar containing 'My Concur', 'Travel', 'Expense', 'Reporting', and 'Profile'. On the left, there is a 'Mobile makes it simple.' banner and a 'Trip Search' section with filters for Flight, Car, Hotel, and Flight Status. The main area is divided into several panes: 'Alerts' (with a red arrow pointing to its top bar), 'Expense Reports (0)' (with 'New Expense Report' and 'View Reports' buttons and a table with columns for Report Name, Status, Payment Status, and Report Date), and 'Travel Info' (with a 'Concur Travel Alert - Seats Update 29Nov' message and a 'Welcome to the State of Georgia Company Notes Page' link). A 'When using Concur Travel for the first time:' section is at the bottom with two numbered instructions.



Section 3: Review and Approve Expense Reports

As an approver, you can approve an expense report “as is”; send an expense report back to the employee to modify and resubmit; or add another approver to the Work Flow. Remember, as an approver you will be required to attest to the validity of the expenses submitted on the Expense Report and that you viewed the attachments to the best of your knowledge.

The TEAMWORKS Travel & Expense system is configured to the Travel Policy and any specific Agency requirements. As an approver you are the second tier of Policy compliance, the system is tier one. The system will track everything you do, or do not do, when you electronically handle the Expense Report , Travel Request or Cash Advance Request sent to you.

Review and Approve an Expense Report

All reports awaiting your review and approval appear in the **Approval Queue** section of **My Concur**.

Approval Queue				
Travel Requests (0) Expense Reports (1) Cash Advances (1)				
Report Name	Employee	Report Date	Requested Amount	
Visits 10-1 to 22 Field Visits	Abercrombie, William	11/15/2011	USD 1,245.22	

How to...

1. Access an Expense Report from the **Approval Queue** by clicking on the Report Name.

Additional Information

The **Expense Report** opens. You can immediately see that there are exceptions and comments contained in this expense Report. Other icons may appear, such as an icon indicating that the report was being resubmitted to you after corrections were made.

View Reports New Expense Report View Receipt Store **Approve Reports** View Cash Advances New Cash Advance Approve Cash Advances

Visits 10-1 to 22 [Abercrombie, William] Send Back to Employee Approve Approve & Forward

Details Receipts Print / Email Hide Exceptions

Exceptions			
Expense Type	Date	Amount	Exception
Fixed Meals	10/01/2011	\$27.00	The Transaction Date is Greater than 30 days old. Please be more timely in your expense submissions.
Personal Car M...	10/01/2011	\$297.33	The Transaction Date is Greater than 30 days old. Please be more timely in your expense submissions.

Expenses							
Transaction Date	Expense Type	Vendor Name	Business Purpose	City	Payment Type	Amount	Adjusted Claim...
10/20/2011	Fixed Meals		Field Visits	Augusta, Georgia	Out of Pocket	\$7.00	\$7.00
10/19/2011	Fixed Meals		Field Visits	Macon, Georgia	Out of Pocket	\$21.00	\$21.00
10/12/2011	Personal Car Mileage		Field Visits		Out of Pocket	\$68.85	\$68.85
10/11/2011	Fixed Meals		Field Visits	Augusta, Georgia	Out of Pocket	\$18.00	\$18.00
10/11/2011	Personal Car Mileage		Field Visits		Out of Pocket	\$75.48	\$75.48
10/10/2011	Fixed Meals		Field Visits	Macon, Georgia	Out of Pocket	\$21.00	\$21.00
10/09/2011	Fixed Meals		Field Visits	Macon, Georgia	Out of Pocket	\$21.00	\$21.00
						TOTAL AMOUNT	TOTAL REQUESTED
						\$1,245.22	\$1,245.22

2. To review the Report Header information, click on the **Details** tab and select the **Report Header** from Report section of the drop down menu.



View Reports New Expense Report View Receipt Store **Approve Reports** View Cash Advances New Cash Advance Approve Cash Advances

View **10-1 to 22** (Abercrombie, William) Send Back to Employee Approve Approve & Forward

Details Receipts Print / Email Hide Exceptions

Exceptions

Expense Type	Date	Amount	Exception
Fixed Meals	10/01/2011	\$27.00	The Transaction Date is Greater than 30 days old. Please be more timely in your expense submissions.
Personal Car M...	10/01/2011	\$297.33	The Transaction Date is Greater than 30 days old. Please be more timely in your expense submissions.

Expenses

Transaction Date	Expense Type	Vendor Name	Business Purpose	City	Payment Type	Amount	Adjusted Claim...
10/20/2011	Fixed Meals		Field Visits	Augusta, Georgia	Out of Pocket	\$7.00	\$7.00
10/19/2011	Fixed Meals		Field Visits	Macon, Georgia	Out of Pocket	\$21.00	\$21.00
10/12/2011	Personal Car Mileage		Field Visits		Out of Pocket	\$68.85	\$68.85
10/11/2011	Fixed Meals		Field Visits	Augusta, Georgia	Out of Pocket	\$18.00	\$18.00
10/11/2011	Personal Car Mileage		Field Visits		Out of Pocket	\$75.48	\$75.48
10/10/2011	Fixed Meals		Field Visits	Macon, Georgia	Out of Pocket	\$21.00	\$21.00
10/09/2011	Fixed Meals		Field Visits	Macon, Georgia	Out of Pocket	\$21.00	\$21.00
						TOTAL AMOUNT	TOTAL REQUESTED
						\$1,245.22	\$1,245.22

The **Report Header** page appears to allow you to view the contents of the Report Header.

Any approved **Travel Requests** assigned to the Expense report will be listed in the Travel Request section.

Pay particular attention to the **Trip Type** as it affects which General Ledger accounts will be used for this Expense Report.

Click **Cancel** when you are done viewing.

Report header for: Visits 10-1 to 22

Previous Comment
Entered By William Abercrombie: Bi Weekly Expenses

Report Date: 11/15/2011
Report Name: Visits 10-1 to 22
Trip Type: In-State Travel
Policy: State of Georgia Expense Policy 1

Trip Start Date: 10/01/2011
Trip End Date: 10/22/2011
Purpose of Trip: Field Visits
Comment:

Employee Name: Abercrombie, William
Report Key: 1044
Report Currency: US, Dollar
Receipts Received: Yes

Submit Date: 11/29/2011
Approval Status: Submitted & Pending Approval
Payment Status: Not Paid
AP Vendor ID: 0000381129

Special Activity:

Travel Requests

Request Name	Request ID	Request Total	Amount Approved	Amount Remaining
--------------	------------	---------------	-----------------	------------------

Save Cancel

3. To review the Audit Trail of this Expense Report, click on the **Details** tab and select the **Audit Trail** from the drop down menu.

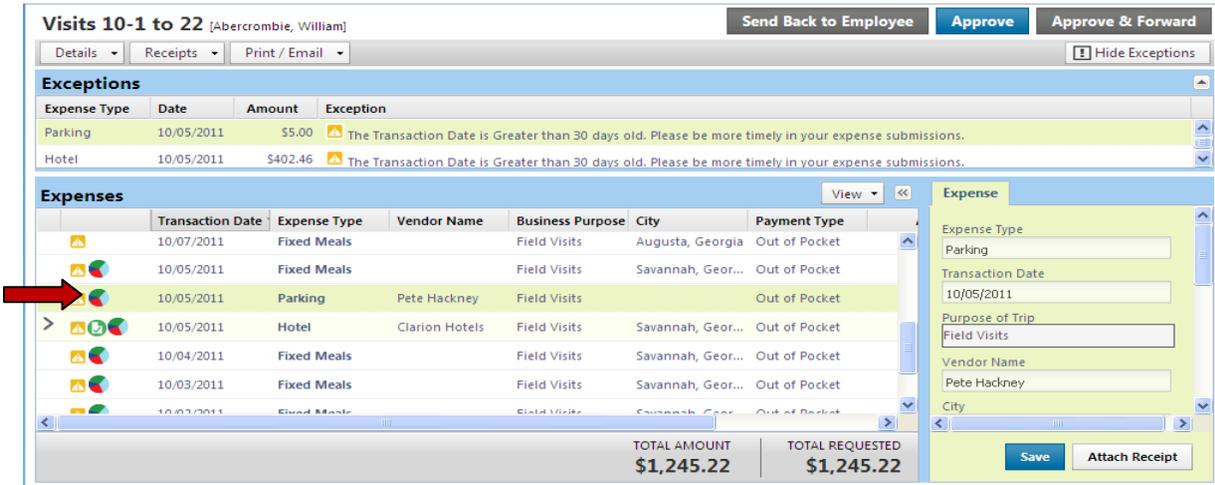
The **Audit Trail** appears allowing you to view the history of this expense report. A history of every time the report is "touched" after it is submitted appears here – including the system "touches" such as Exception Icons and Expense Report Status changes.





The Audit Trail is segmented into two sections: Report Level and Expense Level. The Audit Trail is created automatically and requires no action by the Employee, Approvers or Back Office. Click **DONE** when you are done viewing.

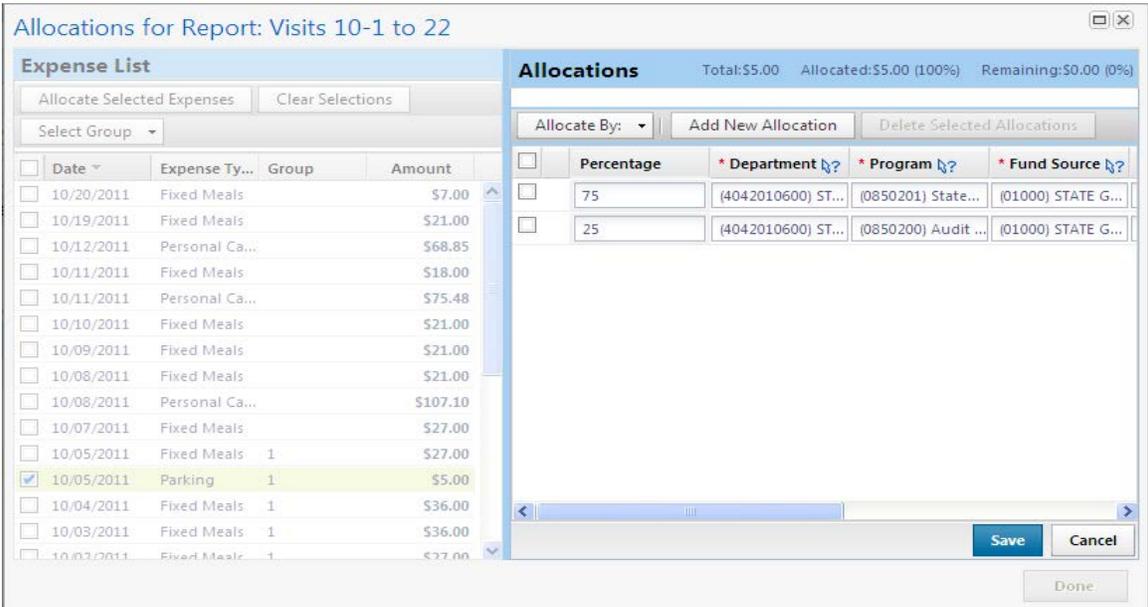
- 4. To review Allocations made by the employee on the Expense Report:
 - Click on the expense item displaying the allocation icon.



- Click on the **Details** tab and select **Allocations** from the Allocation section of the drop down menu.

The Allocation details appear **Note:** Not all agencies allow Allocations to be entered by the Employee submitting the Expense Report.





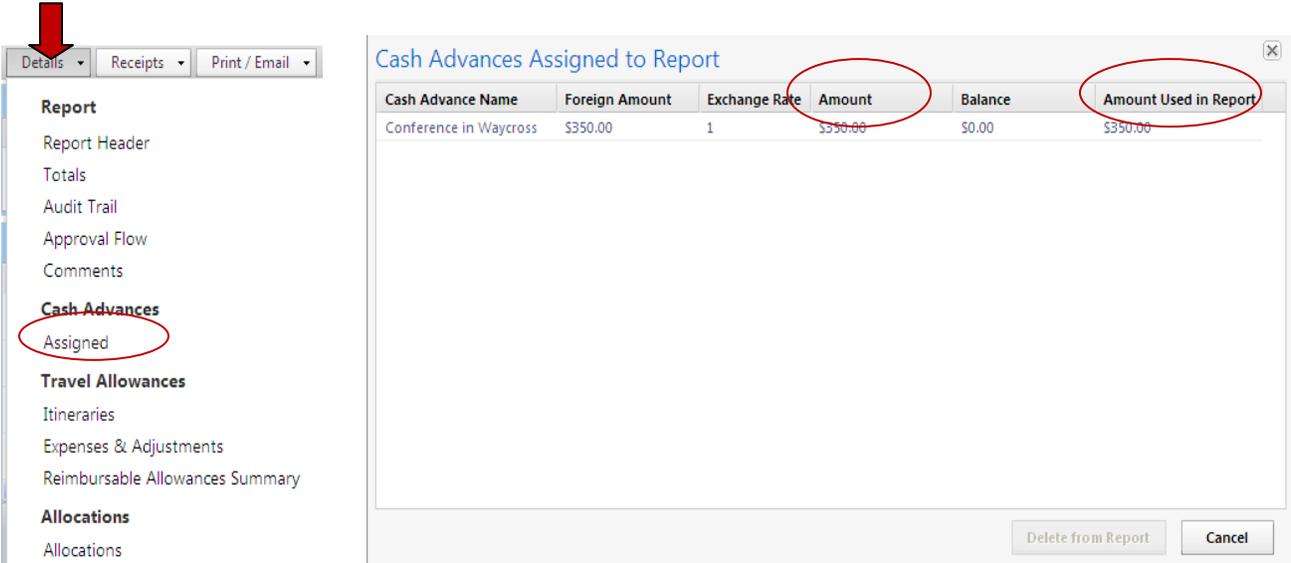
Click on **Cancel** and then **Done** when you complete viewing the item allocations.

- To view approved **Cash Advance** assigned to the Expense Report, click on the **Details** tab and select **Assigned** from the Cash Advances section.

The Cash Advances Assigned to Report window opens and lists the Cash Advance assigned. It shows the amount of the Cash Advance and how much was used in the Expense Report.

Click **Cancel** when you are done viewing.

If the **Cash Advance** was more than the expenses, make certain that the employee showed a **Cash Advance Return** line item in expenses for the difference and that the Agency has received a check from the employee for this difference.



- To review Travel Allowances (Meals Per Diem) assigned to this Expense Report, click on the **Details** tab and select the **Itineraries** from the

The Assigned Itineraries will display. Use the Scroll Bars to the right if necessary to

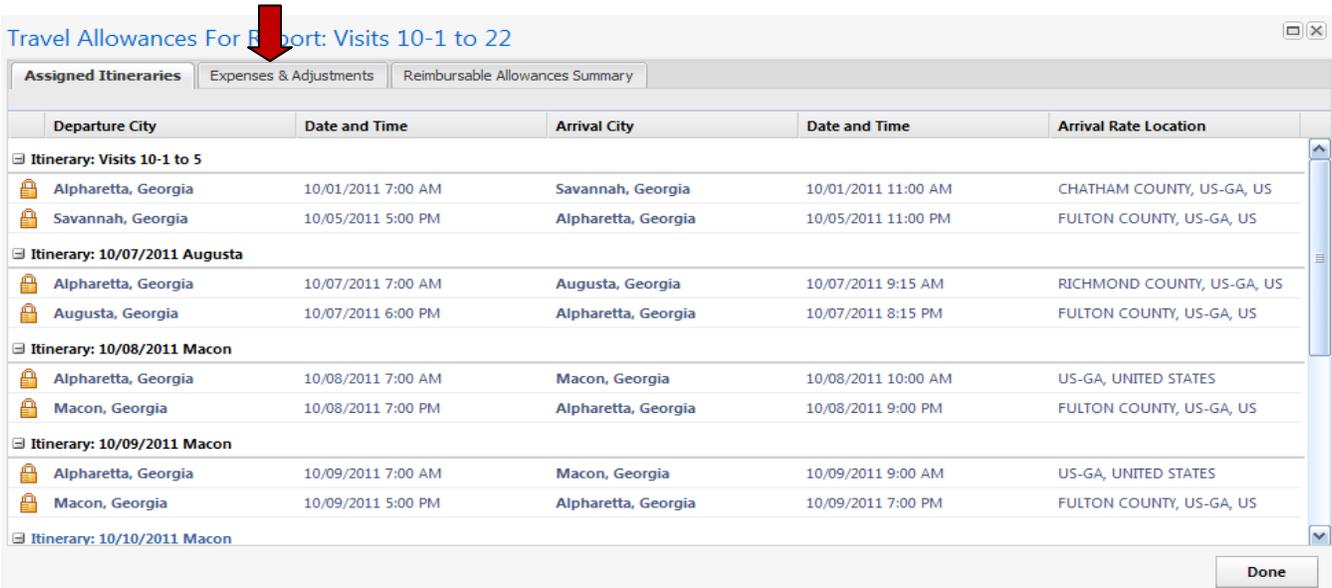


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Travel Allowances section of the drop down menu.

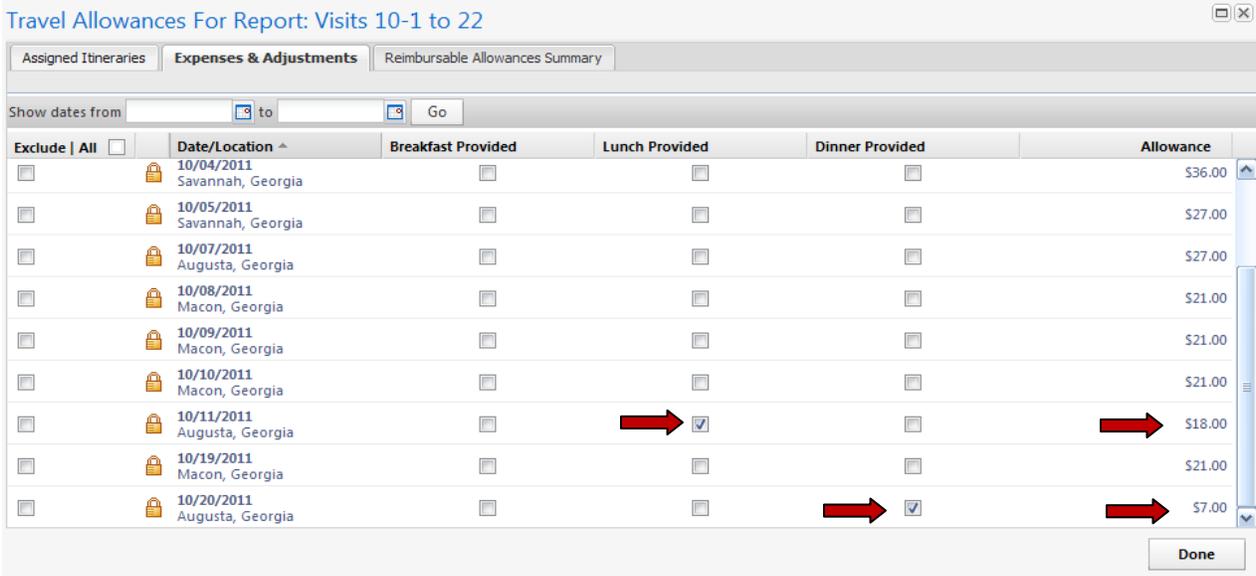
review all the entries.

Note: The system is configured to automatically determine high or low cost areas based on the last business location visited that day.



In the same window (see red arrow above), click on the **Expenses & Adjustments** tab to view the details by meal period for each day.

The Expenses & Adjustment tab opens.



Use the Scroll Bars to the right if necessary to review all the entries.

A checkbox next to a meal indicates that the employee did not claim that meal and the amount of the total reimbursement claimed for that day was reduced by that specific meal allowance in the Amount column.



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Note that according to the Travel Policy, the first and last day of travel requiring overnight stays and on single travel days not requiring overnight stays, the maximum Travel Allowance (Per Diem) allowable is 75% of the total Travel Allowance allowed by the Travel Policy.

Also, note that per the Travel Policy for any single day travel not requiring an overnight stay, the employee must be in Travel Status for at least 13 hours to qualify for a Travel (Meals Per Diem) Allowance. The system automatically takes this into consideration.

Click **DONE** when you are finished viewing the details.

- 7. To review the Comments History of the Expense Report, click on the **Details** tab and select **Comments** from the Report section of the drop down menu.

You may add comments in the comments section.

Click **Save** to save your comments or **Cancel** to exit without adding any comments.

Date	Entered By	Comment Text
11/10/2011	Abercrombie, William A.	Bi Weekly Expenses

If you would like to add a comment to this report, type it in the text box below and then click Save.

Comment

Save Cancel

- 8. To review a Cash Advance assigned to this Expense report, click on the **Details** tab and select **Assigned** from the Cash Advances section.

Cash Advance Name	Foreign Amount	Exchange Rate	Amount	Balance	Amount Used in Report
West Ga. Field Office Visits	\$750.00	1	\$750.00	\$0.00	\$750.00

Delete from Report Cancel



- 9. To review individual Expenses in the expense report, click on the expense item to display the Expense detail to the right.

Details of the expense as entered by the employee will display.

Pay particular attention to the information in any Comment boxes. Important information from the employee is contained in the comments and may be necessary for you to accept the expense.

Note: Hover your cursor over any icons appearing with any expense item to quickly view the information for comments, allocations, etc.

Expenses							View	<<
	Transaction Date	Expense Type	Vendor Name	Business Purpose	City	Payment Type		
	10/20/2011	Fixed Meals		Field Visits	Augusta, Georgia	Out of Pocket		
	10/19/2011	Fixed Meals		Field Visits	Macon, Georgia	Out of Pocket		
 	10/12/2011	Personal Car Mi...		Field Visits		Out of Pocket		
The Transaction Date is Greater than 30 days old. Please be more timely in your expense submissions.								
	10/11/2011	Fixed Meals		Field Visits	Augusta, Georgia	Out of Pocket		
 	10/11/2011	Personal Car Mi...		Field Visits		Out of Pocket		
	10/10/2011	Fixed Meals		Field Visits	Macon, Georgia	Out of Pocket		
						TOTAL AMOUNT	TOTAL REQUESTED	
						\$1,245.22	\$1,245.22	

Expense

[View Reimbursement Rates](#)

Previous Comment

Entered By William Abercrombie: Detour

Expense Type
Personal Car Mileage

Transaction Date
10/12/2011

Purpose
Field Visits

From Location
201 Denna Dr, Alpharetta, GA 30009, USA

To Location
201 Denna Dr, Alpharetta, GA 30009, USA

Payment Type
Out of Pocket

Distance : Amount
135 : 68.85 USD

Approved Amount
68.85

Reviewed
No

Trip Type
In-State Travel

Comment

Vehicle ID
2009 CTS - Tier I

Number of Passengers
0

Distance to Date:
0

Pay particular attention to Trip Type and Payment Type. Payment Type determines whether an



10. To Review Personal Car Mileage: Additional information may need to be reviewed for some expense types.



employee receives reimbursement or not.

To verify that the mileage claimed matches the mileage calculated click on **Mileage Calculator** at the bottom of the expense detail to the right.

The Mileage Calculator entry window will appear.

Mileage Calculator

Waypoints	Distances	Personal
201 Denna Dr, Alpharetta, GA 30009, US	29.3 MI	
200 Piedmont Avenue SE, Atlanta, GA 30303, US	71.0 MI	
100 Reece St, Rome, GA 30161, USA	22.5 MI	
2 Main Line Rd, Rockmart, GA 30153, USA	38.3 MI	
1000 Chastain Road, Kennesaw, GA 30144, USA	25.4 MI	
201 Denna Dr, Alpharetta, GA 30009, US		

Deducted Commute Distance

Home: 201 Denna Dr, Alpharetta, GA 30009, US (58.6 MI)
Office: 200 Piedmont Avenue SE, Atlanta, GA 30303, US (Deduct Round Trip)

Deduct Commute

TOTAL PERSONAL	TOTAL BUSINESS
58.6 MI	127.8 MI

Map data ©2011 Google - Terms of Use

You can view the Waypoint, commute mileage, total personal miles and total business miles for each day claimed individually. Use the scroll bars as necessary to view complete data for the day you have selected.

Odometer readings have been replaced with the waypoints.

Note: Employees are reimbursed for Personal Car Mileage in excess of what they would normally drive from home to their normal assigned work station and back on a normal work day.

There are several factors you must take into consideration if the travel was made on a weekend which is not a normal work day, if the employee works from home or if this was a multiple day trip. Additionally, employees are only required to deduct normal round trip commute mileage ONCE on a multi day trip. They can enter it in multiple ways: all



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on one day, the first half on day one and the last half on the last day. Pay particular attention to all the areas marked with arrows (see previous page).

Click **Close** when you are done viewing the waypoints and return to the Expense detail. Compare the Total Business miles from the Mileage Calculator with the Distance miles on the Expense detail. If there is a discrepancy, there should be an explanation in the Comments box.

Exceptions happen!

Sometimes there are valid exceptions. Employees are required to provide you with information why they made an exception (such as over ride the mileage from the Mileage Calculator due to detours or locations with no street address, using a personal vehicle when normally a rented vehicle would be more economical, etc.) in the Comments box in the Expense detail area.



The box can hold much more information than it appears! Notice the up and down arrows.

Any discrepancies without an explanation in the Comments box should qualify the Expense Report to be returned to the employee for correction.

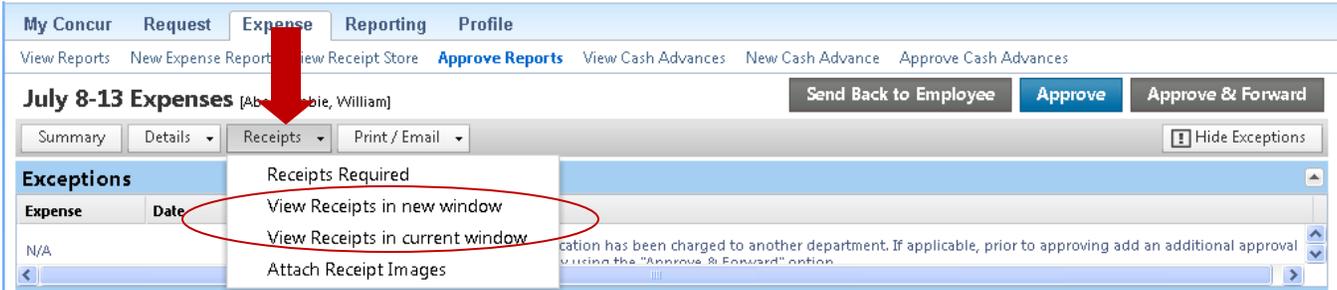
Things to look for:

- Does the total mileage calculated by the Mileage Calculator = the total miles claimed?
- Comments explaining exceptions to policy entered in the Comments box?
- DOAS Waiver or other approval attached if necessary

11. View Receipts attached to the Expense Report

You can choose how you will view receipts by selecting **View Receipts Required in New Window** or **View Receipts in Current Window** from the **Receipts** tab drop down menu.

These options display all receipts attached to the Expense Report



View in New Window Option

STATEMENT OF ACCOUNT

OCEAN PLAZA BEACH RESORT

1401 Strand Avenue Tybee Island, GA 31328
Ph: 912-786-7777 Fax: 912-786-4531
www.OceanPlaza.com

ACCOUNT NO.: 10385T
ROOM/UNIT NO.: 1250 CLERK: AH
ARRIVE: 09/16/11
DEPART: 09/18/11
RATE PLAN/PACKAGE: 170.10
RATE/PACKAGE DESCRIPTION: AARP
NO. IN PARTY: 2
ADVANCE DEPOSIT RECD.:
DEPOSIT REFUNDED:

DATE	DESCRIPTION	CHARGES	PAYMENTS
09/16/11	Transient Discounts	170.10	
09/16/11	State Sales Tax	11.91	
09/16/11	Room Tax	10.21	
09/17/11	Transient Discounts	170.10	
09/17/11	State Sales Tax	11.91	
09/17/11	Room Tax	10.21	
09/18/11	XXXX0317		192.2
09/18/11	XXXX4612		192.2
Subtotals		\$ 384.44	384.4

Click on the red X to close the new window.

View in Current Window Option

My Concur Request Expense Reporting Profile

View Reports New Expense Report View Receipt Store Approve Reports View Cash Advances New Cash Advance Approve Cash Advances

Visits 10-1 to 22 [Abercrombie, William] Send Back to Employee Approve Approve & Forward

Details Receipts Print / Email Hide Exceptions

Exceptions

Expense Type	Date	Amount	Exception
Personal Car M...	10/11/2011	\$75.48	The Transaction Date is Greater than 30 days old. Please be more timely in your expense submissions.
Personal Car M...	10/12/2011	\$68.85	The Transaction Date is Greater than 30 days old. Please be more timely in your expense submissions.

Expenses

Transaction Date	Expense Type	Vendor Name
10/20/2011	Fixed Meals	
10/19/2011	Fixed Meals	
10/12/2011	Personal Car Mi...	
10/11/2011	Fixed Meals	
10/11/2011	Personal Car Mi...	
10/10/2011	Fixed Meals	

TOTAL AMOUNT \$1,245.22 TOTAL REQUESTED \$1,245.22

Expense

Previous Comment View All

Entered By William Abercrombie: Detr Kennesaw due to traffic accident.

Expense Type
Personal Car Mileage

Transaction Date
10/12/2011

Purpose

Save Attach Receipt

Receipts

OCEAN PLAZA BEACH RESORT

1401 Strand Avenue Tybee Island, GA 31328
Ph: 912-786-7777 Fax: 912-786-4531
www.OceanPlaza.com

ACCOUNT NO.: 10385T
ROOM/UNIT NO.: 1250 CLERK: AH
ARRIVE: 09/16/11
DEPART: 09/18/11
RATE PLAN/PACKAGE: 170.10
RATE/PACKAGE DESCRIPTION: AARP
NO. IN PARTY: 2
ADVANCE DEPOSIT RECD.:
DEPOSIT REFUNDED:

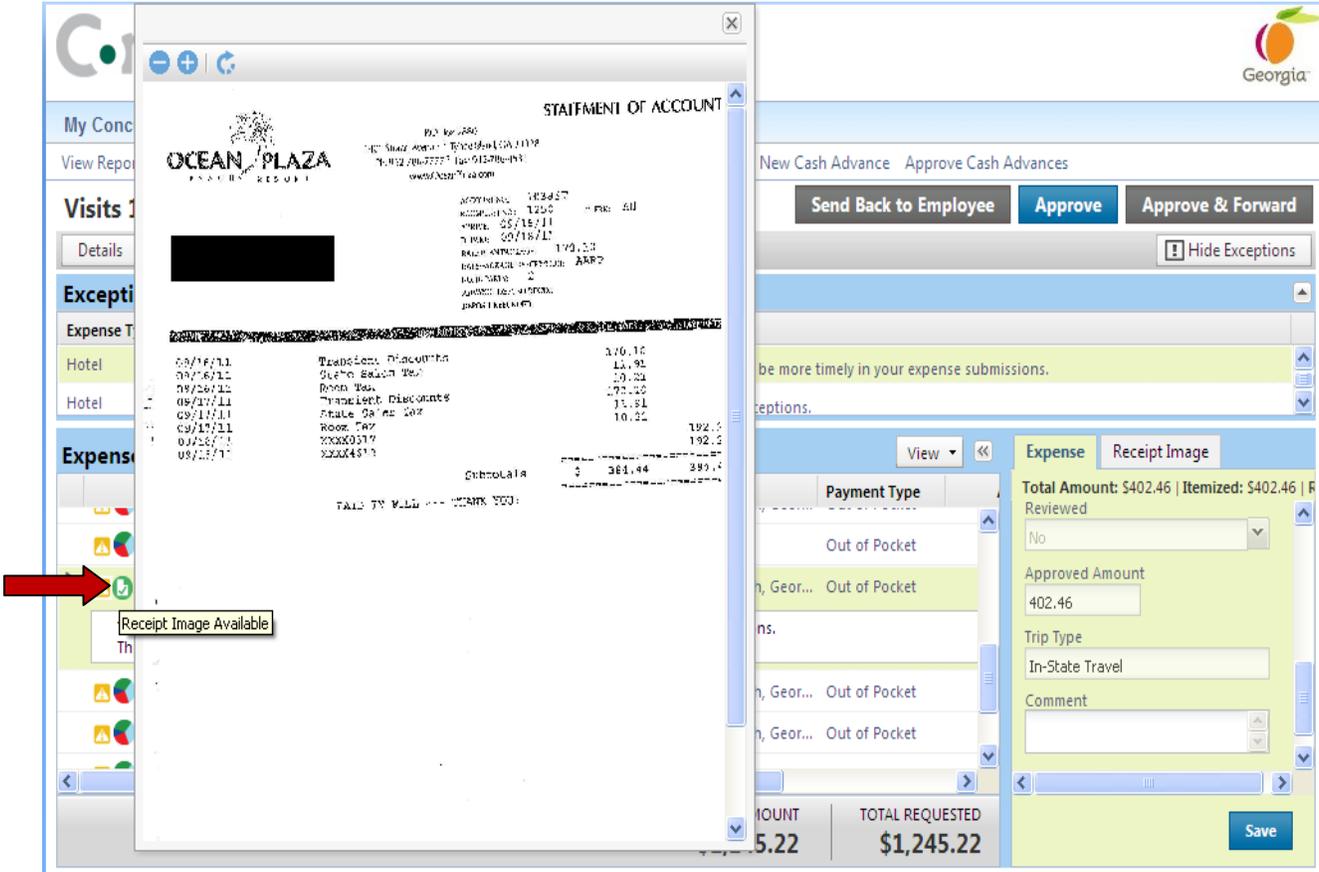
DATE	DESCRIPTION	CHARGES	PAYMENTS
09/16/11	Transient Discounts	170.10	
09/16/11	State Sales Tax	11.91	
09/16/11	Room Tax	10.21	
09/17/11	Transient Discounts	170.10	
09/17/11	State Sales Tax	11.91	
09/17/11	Room Tax	10.21	
09/18/11	XXXX0317		192.2
09/18/11	XXXX4612		192.2
Subtotals		\$ 384.44	384.4

PAID IN FULL --- THANK YOU!



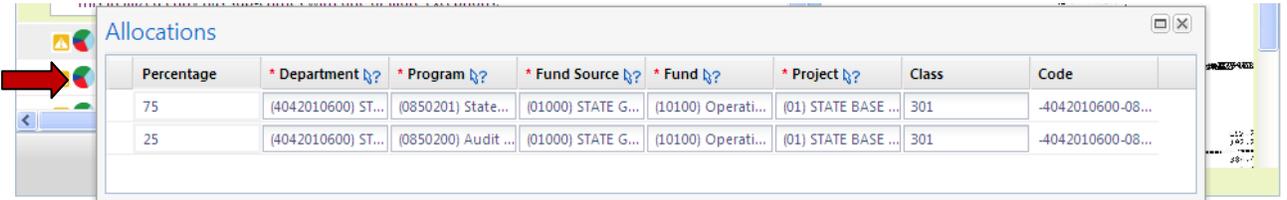
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You can also view the receipt images attached directly to an expense line item by hovering over the Receipt icon  in the body of the Expense report on the left.



12. View allocations made by the employee.

To view the allocation of an individual expense item, hover over the allocation icon  to display the details of the Allocation.



13. View details for Fixed Meals.

Fixed Meals is the expense type for Meals Per Diem or Travel Allowance.

Expense

Expense Type
Fixed Meals

Transaction Date
10/02/2011

Purpose of Trip
Field Visits

City
Savannah, Georgia

Payment Type
Out of Pocket

Amount
27.00 USD

Reviewed
No

Approved Amount
27.00

Trip Type
In-State Travel

Comment

[Show fixed allowances for 10/02/2011](#)

Click on the Show fixed allowances for {date} link to view the individual meal period allowances.

Travel Allowances For Report: Visits 10-1 to 22

Assigned Itineraries | **Expenses & Adjustments** | Reimbursable Allowances Summary

Show dates from 10/02/2011 to 10/02/2011 Go

Exclude All	Date/Location	Breakfast Provided	Lunch Provided	Dinner Provided	Allowance
<input type="checkbox"/>	10/02/2011 Savannah, Georgia	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	\$27.00

Done

Click on **DONE** when you are finished viewing the details.



14. Approve an Expense Report: after you are satisfied with all the entries, comments and receipts attached, click on Approve.

View Reports New Expense Report View Receipt Store **Approve Reports** View Cash Advances New Cash Advance Approve Cash Advances

Visits 10-1 to 22 [Abercrombie, William] **Send Back to Employee** **Approve** **Approve & Forward**

Details ▾ Receipts ▾ Print / Email ▾ **Hide Exceptions**

Exceptions

Expense Type	Date	Amount	Exception
N/A			This report amount due employee is over \$500. Please review and forward this report to Department head.
Fixed Meals	10/01/2011	\$27.00	The Transaction Date is Greater than 30 days old. Please be more timely in your expense submissions.

Expenses View ▾

Transaction Date	Expense Type	Vendor Name	Business Purpose	City	Payment Type
10/20/2011	Fixed Meals		Field Visits	Augusta, Georgia	Out of Pocket
10/19/2011	Fixed Meals		Field Visits	Macon, Georgia	Out of Pocket
10/12/2011	Personal Car Mi...		Field Visits		Out of Pocket
10/11/2011	Fixed Meals		Field Visits	Augusta, Georgia	Out of Pocket
10/11/2011	Personal Car Mi...		Field Visits		Out of Pocket
10/10/2011	Fixed Meals		Field Visits	Macon, Georgia	Out of Pocket
10/09/2011	Fixed Meals		Field Visits	Macon, Georgia	Out of Pocket

TOTAL AMOUNT TOTAL REQUESTED
\$1,245.22 **\$1,245.22**

Click **Accept** to send the Expense Report to the next Approval level.

Final Confirmation [X]

Approver Receipts

By clicking on the 'Accept' button, I certify that the receipts have been reviewed.

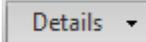
Accept **Decline**



How To Allocate Expenses

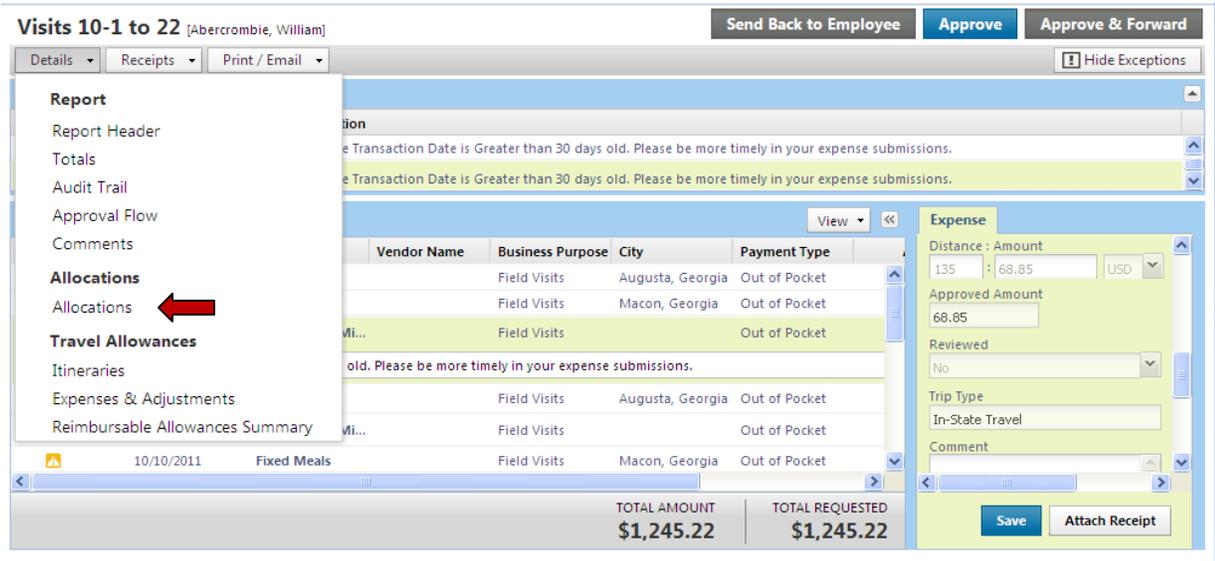
The Allocations feature allows you to allocate single or multiple expenses to different chart fields (projects, departments, funds, etc). Whether an Employee, Approver or Back Office individual enters Allocations is an Agency policy.

How to...

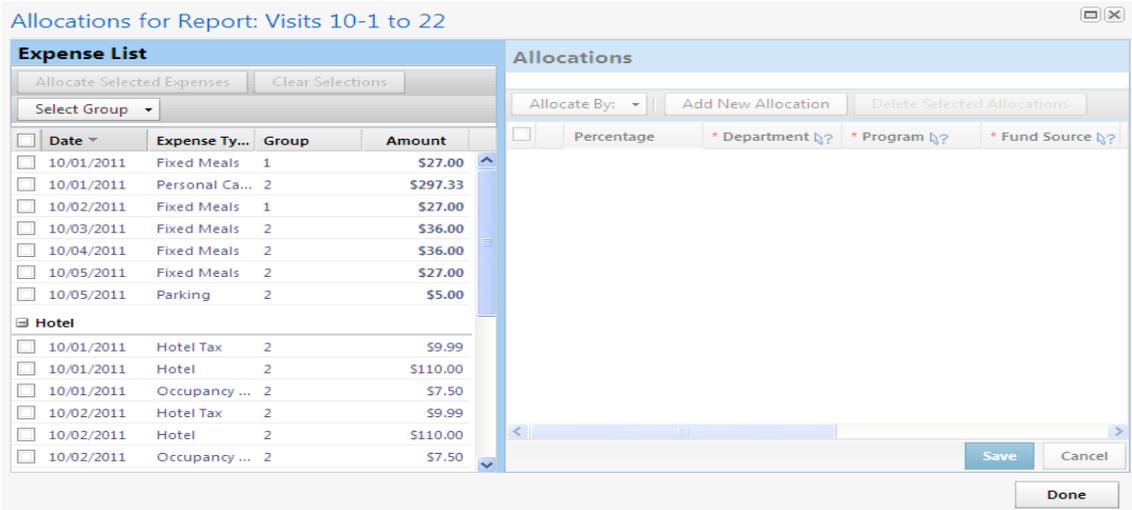
1. Open an expense report from the Approval Queue
2. Click the **Details** tab  and select **Allocations** from the Allocations section of the drop down menu.

Additional Information

The Expense Report opens.



The **Expense List** for the **Allocates for Report** window appears.



3. Click in the check box next to the expenses listed in the Expense List that you want to allocate.

Select one, multiple or all of the expenses listed in the left hand column. Click on **Select Group** to choose an entire group of



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expenses. Click **Clear Selections** to start the selection process over.

Expense

Allocate Selected Expenses Clear Selections

Select Group

<input type="checkbox"/>	Date	Expense Ty...	Group	Amount
<input checked="" type="checkbox"/>	10/01/2011	Fixed Meals	1	\$27.00
<input checked="" type="checkbox"/>	10/01/2011	Personal Ca...	2	\$297.33
<input checked="" type="checkbox"/>	10/02/2011	Fixed Meals	1	\$27.00
<input checked="" type="checkbox"/>	10/03/2011	Fixed Meals	2	\$36.00
<input checked="" type="checkbox"/>	10/04/2011	Fixed Meals	2	\$36.00
<input checked="" type="checkbox"/>	10/05/2011	Fixed Meals	2	\$27.00
<input checked="" type="checkbox"/>	10/05/2011	Parking	2	\$5.00
Hotel				
<input checked="" type="checkbox"/>	10/01/2011	Hotel Tax	2	\$9.99
<input checked="" type="checkbox"/>	10/01/2011	Hotel	2	\$110.00
<input checked="" type="checkbox"/>	10/01/2011	Occupancy ...	2	\$7.50
<input checked="" type="checkbox"/>	10/02/2011	Hotel Tax	2	\$9.99
<input checked="" type="checkbox"/>	10/02/2011	Hotel	2	\$110.00
<input checked="" type="checkbox"/>	10/02/2011	Occupancy ...	2	\$7.50

Allocations

Allocate By: Add New Allocation Delete Selected Allocations

<input type="checkbox"/>	Percentage	* Department	* Program	* Fund Source
<input type="checkbox"/>				

Save Cancel Done

4. Click **Allocate Selected Expenses**.

The **Allocations** window to the right is now available.

Expense List

Allocate Selected Expenses Clear Selections

Select Group

<input type="checkbox"/>	Date	Expense	Group	Amount
<input type="checkbox"/>	08/03/2012	Fixed Meals		\$27.00
<input type="checkbox"/>	08/02/2012	Fixed Meals		\$36.00
<input type="checkbox"/>	08/01/2012	Fixed Meals		\$27.00
<input type="checkbox"/>	07/17/2012	Cash Adv...		\$0.00
<input checked="" type="checkbox"/>	07/13/2012	Dues	1	\$110.00
<input type="checkbox"/>	07/13/2012	Fixed Meals		\$21.00
<input type="checkbox"/>	07/11/2012	Fixed Meals	1	\$27.00
<input type="checkbox"/>	07/10/2012	Fixed Meals	1	\$36.00
<input type="checkbox"/>	07/09/2012	Fixed Meals	1	\$18.00
<input type="checkbox"/>	07/05/2012	Fixed Meals		\$21.00
Hotel				
<input type="checkbox"/>	07/12/2012	Hotel Tax		\$10.00
<input type="checkbox"/>	07/12/2012	Hotel		\$105.00
<input type="checkbox"/>	07/12/2012	Occupancy ...		\$5.00
<input type="checkbox"/>	07/12/2012	Internet Ch...		\$5.00
<input type="checkbox"/>	07/11/2012	Hotel Tax		\$10.00
<input type="checkbox"/>	07/11/2012	Hotel		\$105.00
<input type="checkbox"/>	07/11/2012	Occupancy ...		\$5.00
<input type="checkbox"/>	07/11/2012	Internet Ch...		\$5.00
<input type="checkbox"/>	07/10/2012	Hotel Tax		\$10.00
<input type="checkbox"/>	07/10/2012	Hotel		\$105.00
<input type="checkbox"/>	07/10/2012	Occupancy ...		\$5.00

Allocations

Total:\$110.00 Allocated:\$110.00 (100%) Remaining:\$0.00 (0%)

Allocate By: Add New Allocation Delete Selected Allocations Favorites Add to Favorites

<input type="checkbox"/>	Percentage	* Department	* Program	* Fund Source	* Fund	* Project
<input type="checkbox"/>	75	(4042010600) ST...	(0850201) State...	(01000) STATE G...	(10100) Operati...	(01) STATE BASE...
<input type="checkbox"/>	25	(4042080700) IT ...	(0850201) State...	(01000) STATE G...	(10100) Operati...	(01) STATE BASE...

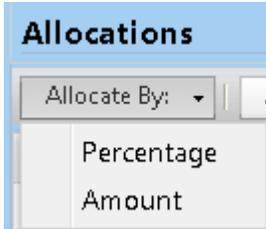
Save Cancel Done

<https://implementation.concursolutions.com/Expense/Client/default.asp#>





5. Click **Allocate By** and select **Percentages or Amount**. (see above)
6. From the **Allocate By** dropdown menu, select either **Percentage** or **Amount**.



7. Click **Add New Allocation**
8. Click in the field representing the chart field you want to change.

The system defaults to percentages.

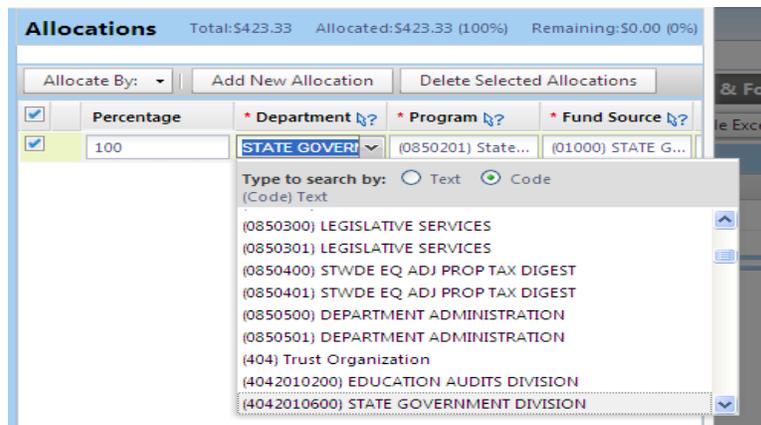
You can allocate the expenses by a percentage of the total or by a specific amount

Initially one line allocated per the default settings for the user with the entire amount of the expenses to be allocated as dollars or %.

A new line appears to allow you to split the expenses between two different sets of GL entries.

Each time you click **Add New Allocation** a new line appears.

Select the correct entry for the chart field. Once you click on a field, a list of available choices appears.



Notice where the scroll bar is. The goes to the point in the list that reflects the default coding. Use the scroll bars to navigate up or down through the lists in the chart fields.

Also notice than the default search is by code. You can change the search to text by clicking the Text radio button.

Click on any additional chart fields you need to correct for this allocation.

9. Enter the % or the dollar amount in the **Amount/Percentage** field you wish to allocate.
10. Click **Add New Allocation** for each additional line of allocation you require, then repeat steps 7 & 8 for each line of allocation you add.

Percentage appears if you chose to allocate by percentage; **Amount** appears if you chose to allocate by Amount. You can change this at any time.

Add as many allocations as necessary. You can adjust the amounts and percentages.

To Save this allocation to reuse again, click on the **Add to Favorites** tab.



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Allocations							Total:\$12.00	Allocated:\$12.00 (100%)	Remaining:\$0.00 (0%)
Allocate By: ▾							Add New Allocation		
Delete Selected Allocations							Favorites ▾		
Add to Favorites									
<input type="checkbox"/>	Percentage	* Department	* Program	* Fund Source	* Fund	* Project	Class		
<input type="checkbox"/>	25	(4042010600) ST...	(0850201) State...	(01000) STATE G...	(10100) Operati...	(01) STATE BASE...	301		
<input checked="" type="checkbox"/>	75	(4042010600) ST...	(0850206) Inter...	STATE GENE	(10100) Operati...	(01) STATE BASE...	301		

Enter a name for the allocation in the dialogue box that opens.

Add to Favorites ✕

Enter Allocation Favorite Name:

Click **Save**

To use an allocation from Favorites, click on the **Favorites** tab.

Select the appropriate allocation from the drop down list.

Selected Allocations Favorites ▾ Add to Favorites

- Test Allocation - Use a name that is meaningful ✕
- Test Allocation ✕
- 60/40 allocation ssssssss ✕
- Allocation Favorites Example ✕
- IT Alloc ✕
- Special Project Alloca ✕
- Project X Allocation ✕

Click **Yes** in the dialogue box.

Please Confirm

Replace existing allocations with allocations in "Allocation Favorites Example"

11. Click **Save**.
12. Click on **OK**
13. In the **Allocate Report** window, click **Done**.

The allocation icon  appears on the left side of the expense items that have allocations.



Send an Expense Report Back to the Employee

All reports awaiting your review and approval appear in the **Approval Queue** section of the **My Concur** page.

How to...

1. Click the report name (link) to open the report.
2. Click **Send Back to Employee**.
3. Enter a comment for the employee, and then click **OK**.

Additional Information

- The **Expense Report** page appears.
- The **Send Back Report** box appears.
- The report is returned to the employee.

Send Back Report ✕

Comment History

Date ▾	Entered By	Comment Text
11/30/2011	Abercrombie, William A.	The Personal Car Mileage issue was actually on 10/12 and not 10/2. No Personal Car Mileage was claimed for 10/2.
11/30/2011	Thornton, John A.	There is a discrepancy between the mileage calculated and the mileage claimed and no explanation was offered in the Comments box on 10/02/11
11/10/2011	Abercrombie, William A.	Bi Weekly Expenses

Add a comment to explain why you are returning the report. Then click OK to return the report to the employee.

Comment

More detail is required for the Personal Car Mileage on 10/12. Please update the Comments box for this expense item.



Add an Additional Review Step for an Expense Report

Depending on your Agency configuration, you can add additional approval steps for an expense report, as needed. For example, if an expense report has an amount that is greater than your authorized approval limit or if the expense report has an allocation to a cost center that is not within your approval authorization, you can manually select the appropriate approver for the report.

How to...

1. On the **My Concur** page in the **Approval Queue** section, click the report name (link) to open the report.
2. Click **Approve & Forward**.
3. Enter the last name of the approver you want to add in the **User-Added Approver** field.

-OR-

Click the **Search Approvers By** dropdown arrow.

Select the desired search option from the dropdown list.

In the **User-Added Approver** field, type the information matching the approver you want to add.

From the list of matches displayed by the search, select the appropriate approver.

4. Click **Approve**.

Additional Information

The **Expense Report** page appears.

The **Approval Flow for Report** window appears.

The system will display a list of matches. Select the appropriate approver.

A list of search options appears.

Search by First Name, Last name, Email Address, Login ID

The system displays all matches for the search criteria that you entered.

NOTE: You can Save the Workflow if you will use it again. Click on **Save Workflow**.

The expense report is forwarded to the additional approver.



Review A Resubmitted Expense Report

Any resubmitted Expense Reports waiting for your review and approval appear in the **Approval Queue** section of the **My Concur** page along with newly submitted Expense Reports. A resubmitted Expense Report is indicated by the Resubmitted icon.

Approval Queue				
Travel Requests (0)		Expense Reports (1)		Cash Advances (1)
Report Name	Employee	Report Date	Requested Amount	
 Visits 10-1 to 22 Field Visits	 Abercrombie, William	11/15/2011	USD 1,245.22	

How to...

1. Click the report name (link) of the report with the Resubmitted icon  to open the report.
2. Click on the **Details** tab and select **Comments** from the **Report** section.

Additional Information

The expense report appears. This icon indicates the report was returned to the user, corrected and resubmitted for Approval. The Report Level comments will appear. The comments you entered to instruct the employee what to correct appear here as well as any comments the employee sent back to you. Comment source is indicated in **Entered By**. Click **Cancel** to exit the Comments.

Comment History ✕

Date	Entered By	Comment Text
11/30/2011	Abercrombie, William A.	The Personal Car Mileage issue was actually on 10/12 and not 10/2. No Personal Car Mileage was claimed for 10/2.
11/30/2011	Thornton, John A.	There is a discrepancy between the mileage calculated and the mileage claimed and no explanation was offered in the Comments box on 10/02/11
11/10/2011	Abercrombie, William A.	Bi Weekly Expenses

If you would like to add a comment to this report, type it in the text box below and then click Save.

Comment

3. Review the item that was corrected.
4. Click **Approve**. The report moves to the next step in the workflow.



Section 4: Review & Approve Cash Advance Requests

Depending on your Agency policy, employees may be able to request a Cash Advance in TEAMWORKS Travel & Expense before incurring travel expenses. Once submitted, the request is routed to the employee's Cash Advance Approver, who may or may not be the employee's manager and can be different from the employee's expense report approver. Cash Advance will not appear if it is not configured for your Agency or if you do not have approval authority.

All Cash Advance Requests awaiting your review and approval appear in the **Approval Queue** section of **My Concur**.

Approval Queue			
Travel Requests (0)	Expense Reports (1)	Cash Advances (2)	
Cash Advance Name	Employee	Request Date	Amount Requested
trip	Abercrombie, William	11/09/2011	USD 500.00
2012 HR Conference NY	Abercrombie, William	12/01/2011	USD 1,000.00

How to...

1. Access a Cash Advance Request from the **Approval Queue** by clicking on the Report Name.

Additional Information

The **Cash Advance Approval List** opens. There are two Cash Advance Requests in your Approval Queue. Select one to review for approval by clicking on it.

The screenshot shows the Concur interface with the 'Cash Advance Approval List' open. The list has columns for Cash Advance Name, Employee Name, Comment, Request Date, Amount Requested, Exchange Rate, Starting Balance, and Available Balance. Two rows are visible: 'trip' and '2012 HR Conference NY'. A red arrow points to the '2012 HR Conference NY' row.

2. To Approve the **Cash Advance** click on **Approve**.
3. To Reject the Cash Advance, click on **Reject**.

Enter any comments in the **Approve Cash Advance** box appears and then click **OK**. The Cash Advance Request will be routed to the Cash Advance Administrator for final approval.

A **Reject Cash Advance** box appears. You are required to enter a reason for rejecting the **Cash Advance Request**.

Click on **OK**. The rejected **Cash Advance Request** is routed back to the employee.



Approve Cash Advance

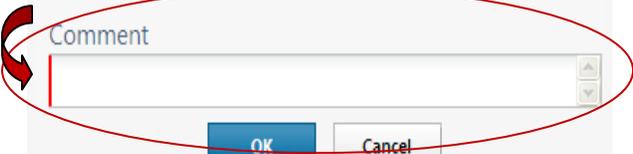
Comment

OK Cancel

Reject Cash Advance

Comment

OK Cancel



Section 5: Review & Approve Travel Requests

Depending on your Agency policy, employees may be required to make a Travel Request to get pre-trip authorization before incurring travel expenses. Once submitted, the request is routed to the employee's Travel Request Approver, who may or may not be the employee's manager and can be different from the employee's expense report approver. Travel Request Approval hierarchy is determined by Agency policy. Travel Request will not appear if it is not configured for your Agency or if you do not have approval authority.

All Travel Requests awaiting your review and approval appear in the **Approval Queue** section of **My Concur**.



Approval Queue						
Approve						
Travel Requests (1)		Expense Reports (1)		Cash Advances (2)		
	Travel Request Name	Travel Request ID	Employee	Travel Request Dates	Date Submitted	Total
<input type="checkbox"/>	SHRM Conference Washington DC Required CE's	227H	Abercrombie, William	01/15/2012 01/20/2012	12/01/2011	USD 950.00

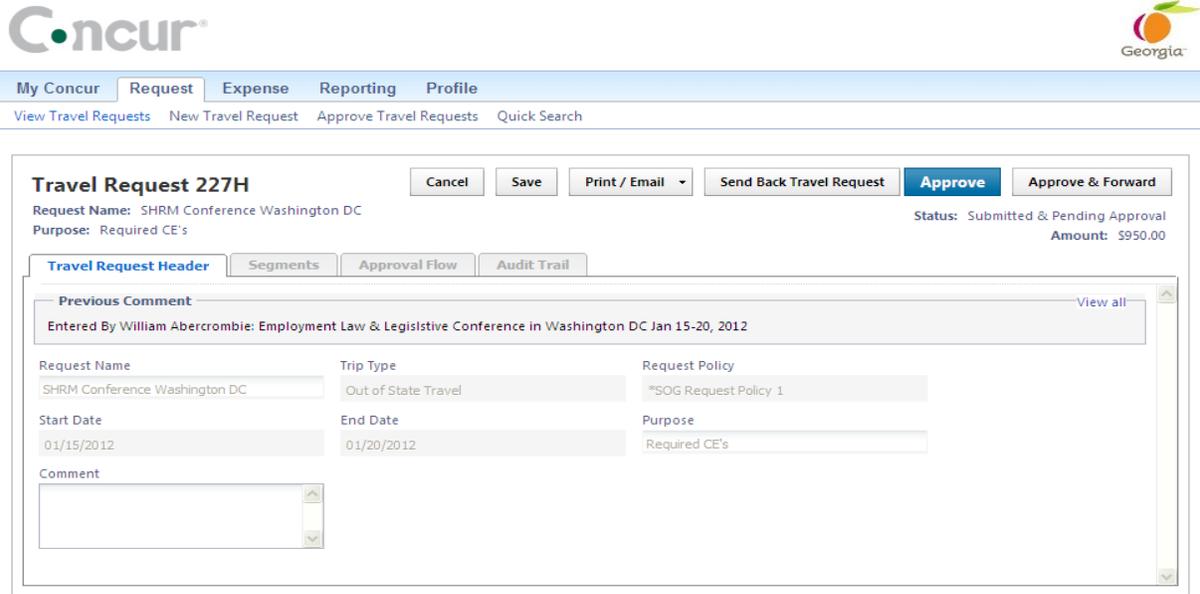
How to...

1. Access a Travel Request from the **Approval Queue** by clicking on the Report Name.
2. Review the **Travel Request Header** information.

Additional Information

The **Travel Request** opens.

The **Travel Request** Header opens automatically when you open the Travel Request.



Travel Request 227H

Request Name: SHRM Conference Washington DC
Purpose: Required CE's
Status: Submitted & Pending Approval
Amount: \$950.00

Request Name: SHRM Conference Washington DC
Trip Type: Out of State Travel
Request Policy: *SOG Request Policy 1
Start Date: 01/15/2012
End Date: 01/20/2012
Purpose: Required CE's

3. Review the **Segments** information: click on the Segments tab to view the details.

Segments information can contain specific airline ticket costs, car rental costs, hotel costs, miscellaneous costs and dining (Meals Per Diem/Travel Allowances) estimated by the employee for the requested travel.

Using the Scroll Bars on the right, scroll through and review each segment.





Air Ticket Segment



My Concur Request Expense Reporting Profile
View Travel Requests New Travel Request Approve Travel Requests Quick Search

Travel Request 227H

Request Name: SHRM Conference Washington DC
Purpose: Required CE's

Print / Email Send Back Travel Request Approve Approve & Forward

Status: Submitted & Pending Approval
Amount: \$950.00

Travel Request Header Segments Approval Flow Audit Trail

Air Ticket Round Trip One Way Amount: \$250.00

Outbound
From: Hartsfield Intl Arpt, Georgia
To: Washington Dulles Intl, Virginia
Date: Sunday, January 15, 2012
Comment:

Return
Date: Friday, January 20, 2012
Comment:

Car Rental Segment

Car Rental Amount:

Pick-up
City: Washington, District of Columbia
Date: Sunday, January 15, 2012
Detail:

Drop-off
City: Washington, District of Columbia
Date: Friday, January 20, 2012
Detail:

Hotel Segment

Hotel Reservation Amount: \$575.00

Check-In
City: Washington, District of Columbia
Date: Sunday, January 15, 2012
Detail:

Check-Out
Date:

Comment:



Notice that comments were entered for the Miscellaneous request.

Also notice that although a request was made for Car Rental, an amount of \$0.00 was requested. This should be grounds for returning it with a request for the estimated amount to be entered.

There is also a segment. for entering Dining (Meals Per Diem)

- 3. To approve the **Travel Request**, click on **Approve**.

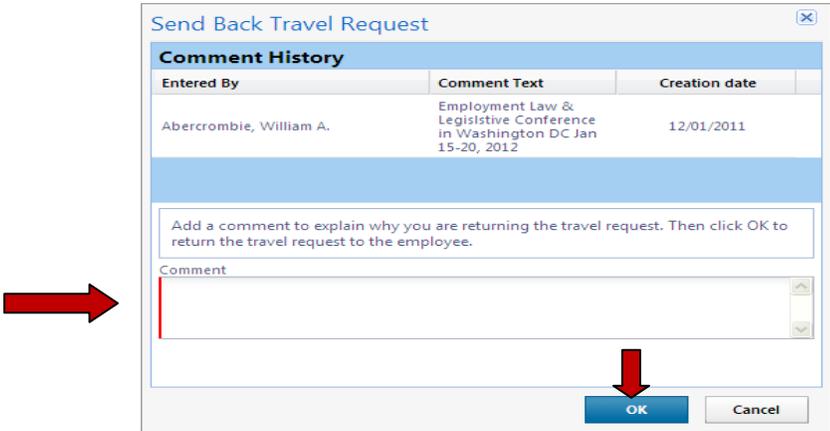
An approval confirmation acknowledgement will appear briefly.

- 4. To return the **Travel Request** to the employee, click on **Send Back Travel Request**.

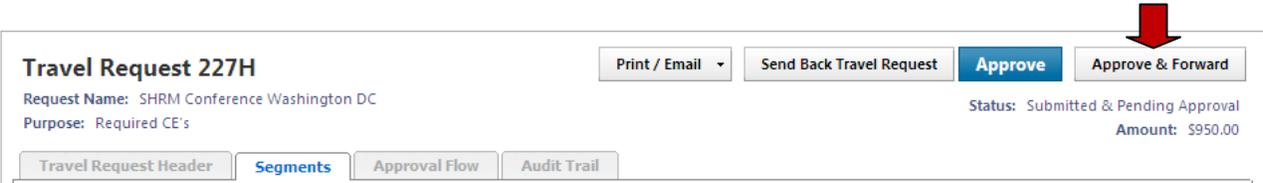
Clicking on **Send Back Travel Request** opens the **Send Back Travel Request** dialogue box. In the **Comments** box enter exactly what you want the employee to do before he re-submits this same Travel Request.

Click on **OK** to send the **Travel Request** with your comments back to the employee.

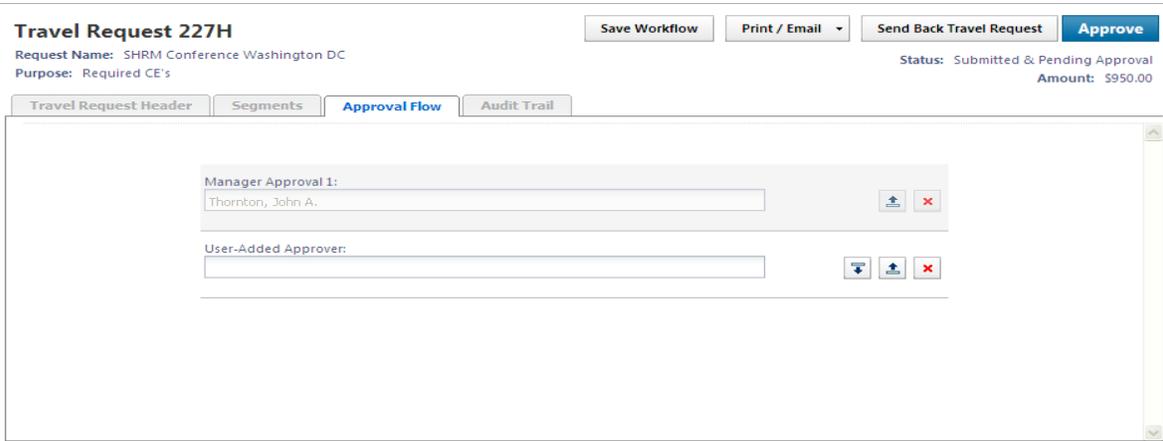




5. To add an additional review step for the Travel Request, click on **Approve & Forward**.



The **Approval Flow** tab opens.



Type the last name of the approver you want to add in the **User-Added Approver** field.

The system will display the best matches it can find as you type.

Select the appropriate approver from the list.

-OR-

Click in the **User-Added Approver** box

The **Search Approvers By** box appears

Click on the drop down menu arrow.



User-Added Approver:

▼

⏴ ⏵ ✖



Search Criteria appears. Select any of the lines as your search criteria.

User-Added Approver:

⏴ ⏵ ✖



Click on the User-Added Approver field and type in the information for the approver you want to find.
The system displays all matches for the search criteria that you entered.
Click on the appropriate approver.
A brief confirmation box appears.

Click **Approve**



Section 6: View Previously Approved Reports

The Approval Queue displayed on My Concur displays reports pending approval. The Approval Queue as displayed in the Approve Reports section of Expenses has additional options for viewing reports already approved.

My Concur View:

My Concur			
Request	Expense	Reporting	Profile
Approval Queue			
Travel Requests (0)	Expense Reports (2)	Cash Advances (1)	
Report Name	Employee	Report Date	Requested Amount
Monthly Site Visits normal business	Abercrombie, William	06/28/2012	USD 216.12
NW GA Review 3/1-15 Audits	Abercrombie, William	06/16/2012	USD 415.59

Approve Reports View:

My Concur							
Request	Expense	Reporting	Profile				
View Reports	New Expense Report	View Receipt Store	Approve Reports	View Cash Advances	New Cash Advance	Approve Cash Advances	
Expense Report List							
Reports Pending your Approval (2)							
View							
<input type="checkbox"/>	Employee Name	Report Name	Comments	Report Date	Date Submitted	Total	Requeste...
<input type="checkbox"/>	Abercrombie, Willia...	Monthly Site Visits normal business		06/28/2012	09/21/2012	\$216.12	\$216.12
<input type="checkbox"/>	<p>This report and/or entry allocation has been charged to another department. If applicable, prior to approving add an additional approval step for the charged Approver by using the "Approve & Forward" option.</p>						
<input type="checkbox"/>	Abercrombie, Willia...	NW GA Review 3/1-15 Audits	Report's approval time expired and it was sent to the System Processor.	06/16/2012	09/21/2012	\$415.59	\$415.59
<input type="checkbox"/>	<p>This report and/or entry allocation has been charged to another department. If applicable, prior to approving add an additional approval step for the charged Approver by using the "Approve & Forward" option.</p> <p>This report has one or more entry level exceptions.</p>						

How to view previously approved Expense Reports

How to...

1. From My Concur select the Expense tab
2. Select Approve Reports

Additional Information

The Expense tab opens to Active Reports

My Concur							
Request	Expense	Reporting	Profile				
View Reports	New Expense Report	View Receipt Store	Approve Reports	View Cash Advances	New Cash Advance	Approve Cash Advances	
Expense Report List							
Active Reports							
View Create & Edit Delete Report Copy Report							
<input type="checkbox"/>	Report Name	Comments	Status	Payment Status	Report Date	Total	Request...
<input type="checkbox"/>	test	tet	Not Submitted	Not Paid	06/28/2012	\$0.00	\$0.00

Reports Pending your Approval opens

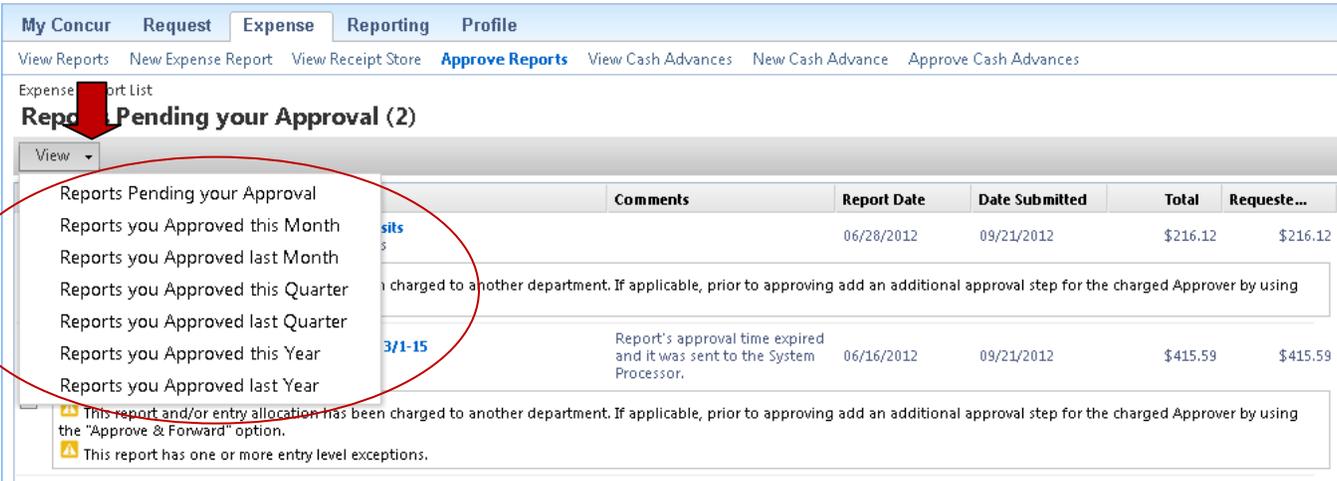


How to...

Additional Information

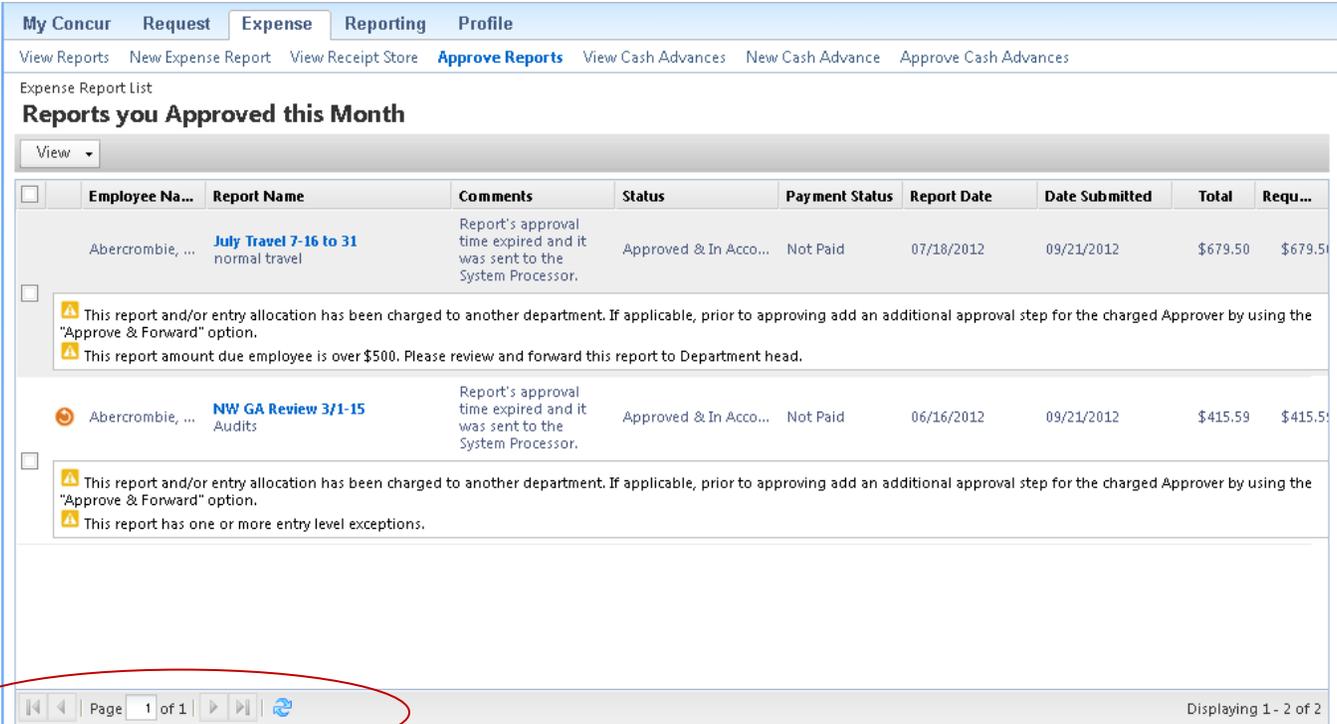
3. Click on the drop down arrow in the **View** box

A list of the available views appears



4. Select the view meeting your requirement

In our example we chose *Reports you Approved this Month*



Note the arrows at the bottom of the page that will allow you to navigate between pages

5. When you exit **Approve Reports** will default to the *Reports Pending your Approval* view



Appendix A: Buttons and Icons

Button/Icon Description	
Add New Allocation	Add New Allocation: Add a new allocation row.
	Airfare: Click to view your airfare booking information.
Allocate By: ▾	Allocate By: Choose between allocating by percentage or amount.
	Allocations: Indicates that an expense entry has been allocated.
	Attendees: Indicates that an expense entry has associated attendees.
Approve	Approve: Approve the expense report for processing.
Approve & Forward	Approve & Forward: Add additional review steps for an expense report.
	Car Rental: Click to view booking information for your car rental.
	Credit Card Transaction: Indicates that an expense entry was from a credit card transaction.
	Comments: Indicates that an expense entry has comments associated with it.
	Create Expense Report: Creates an expense report from a completed Trip Itinerary or a Travel Request.
Delete Report	Delete Report: Deletes the current expense report. *Only originator can delete.
Details ▾	Details: Provides options to view details of the expense report such as the report header, allocations, and audit trail.
	Dining: Click to add a Request for Meals on a Travel Request.
	Exceptions: Indicates that an expense entry has an exception associated with it. Red exceptions create a hard stop. Yellow errors allow you to continue.
Import ▾	Import: Provides access to import trip details or credit card charges to the current expense report.
Itemize	Itemize: Save the current expense entry and begin the itemization process. For example, hotel expenses have to be itemized.
	Lodging: Click to view your lodging (hotel) booking information.
	Misc: Click to add a Request for Miscellaneous Expenses on a Travel Request.
	Mobile Expense: Indicates that the expense was entered in Concur Mobile.
	Multiply: Reverses the exchange rate when working with foreign out of pocket transactions.
New Attendee	New Attendee: Add a never before used attendee to an expense report.
+ New Expense	New Expense: Add a new expense entry to an Expense Report..
New Expense Report	New Expense Report: Create a new expense report.
Next >>	Next: After creating the expense report header go to the next step in the process.
	Personal: Indicates that an expense entry was marked as personal.
Print / Email ▾	Print: Print the fax cover page or detail report for the current expense report.
Receipts ▾	Receipts: Access to attach receipt images or view previously attached receipts.
Reserve	Reserve: Reserves the selected trip details. A green reserve indicates the reservation is within Policy, Yellow indicates out of policy
	Resubmitted: This icon indicates the report was returned to the user, corrected and resubmitted for Approval.
	Seat map: Click to view the flight seat map.
Send Back to Employee	Send Back to Employee: Allows the approver to send the expense report back for corrections.
Submit Report	Submit Report: Submit the expense report for approval.



Button/Icon Description	
	Tooltip: Click the tooltip icon to view the associated field-related help.
	Show / Hide Itemization: Click this icon to view or hide itemization specifics.
	Yellow Diamond: Indicates a company preferred vendor.



Appendix B: Expense Report Approver Checklist

Open the **Expense Report** from the **Approval Queue** in My Concur

From the **Details** tab:

- Review the **Report Header** Information
- Review the **Audit Trail**
- Enter any **Allocations** not entered by the employee
- Review **Travel Allowances** (Meals Per Diem) entered
- Review **Comments** History
- Review **Cash Advances Assigned**

From **Expenses**:

- Review individual Expense line items
- Hover over Receipts icon  to view receipts attached to individual line item Expenses
- Review Personal Car Mileage & Mileage Calculator Mileage
- Hover over Allocations icon  to review allocations made by the employee to an individual line item

From the **Receipts** tab:

- Click **Receipts Required**
- View Receipts and attachments attached at the report level

Choose **Approve**, **Approve & Forward** or **Send Back to Employee**



Appendix C: Cash Advance Approver Checklist

Select the **Cash Advance Request** from the **Approval Queue** in My Concur

- Click the **Comments** tab to review all Comments
 - Click the **Audit Trail** tab to review the Audit Trail
 - Select **Approve** or **Reject**
-



Appendix D: Travel Request Approver Checklist

Select the **Travel Request** from the **Approval Queue** in My Concur

- Review the **Travel Request Header** Information

Segments Tab:

- Review any Car Rental requests
- Review any Airfare requests
- Review any Hotel requests
- Review any Meals requests
- Review any Miscellaneous requests

Select **Send Back Travel Request**, **Approve** or **Approve & Forward**

