

TeamWorks: Travel and Expense System

Powered by Concur Technologies



**What's New in
TeamWorks Travel &
Expense 2014**



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What's New in TTE – March 2014

Section 1: Delegate Can Email Receipts to the Receipt Store

Overview

Any delegate with a verified Receipt Store email address can send receipt images to the Receipt Store on behalf of a user (delegator). The user can later access those images in his/her Receipt Store repository and attach them to an expense report.

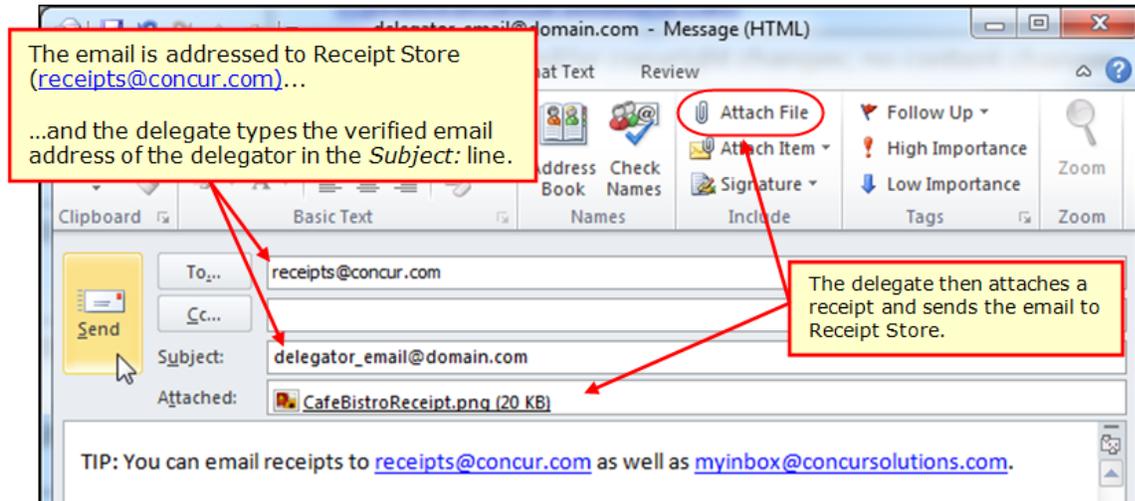
What the Delegate Sees

The delegate follows these steps.

NOTE: This process only works if the delegate is sending images for one of his/her designated users.

▶ **To send receipt images to the user's Receipt Store repository:**

1. Prepare the email and attach or embed the receipt image.
2. Type the email address of the user (delegator) in the Subject line.
3. Send the email.



The system:

- Confirms that both the delegate and the user (delegator) have verified Receipt Store email addresses
- Confirms that a delegate-to-delegator relationship exists

Then:

- If **both** verification steps are found to be true, the image is added to the user's repository.
- If there is no valid relation between the delegate and delegator, the image is added to the *delegate's* repository.
- If the delegate does not have a verified email address, the email is discarded.

What the Traveler Sees

Once the image appears on the user's Receipt Store repository, the traveler can attach the image as usual.

Section 2: Report Name is Editable Post-Submit for Processors and Approvers

Overview

Prior to this release, the **Report Name** field of an expense report would become read-only once the report was submitted. In the December release, the **Report Name** field can now be edited by processors and approvers with *Modify* permissions to the field *after* the report has been submitted. This enhancement allows them to make changes to the **Report Name** field while they have the report in their queue. It does *not* allow them to make any other field changes post-Submit, or allow the processor/approver to make any changes to the report after approval.

The following screen shot is from an Approver opening an Expense Report Header from an Expense Report in their Approval Queue. You can see the Report name field is NOT grayed out and can be changed.

Report header for: Travel 2/15 to 28

Report Date	Report Name	Trip Type	Policy
02/25/2014	Travel 2/15 to 28	In-State Travel	State of Georgia Expense Policy 1
Trip Start Date	Trip End Date	Purpose of Trip	Comment
02/15/2014	02/28/2014	Normal weekly travel	
Employee Name	Report Key	Report Currency	Receipts Received
Arnold, Sherry	69762	US, Dollar	Yes
Submit Date	Approval Status	Payment Status	Vendor ID
03/04/2014	Submitted & Pending Approval	Not Paid	0000073362
Special Activity			

Request Name	Request ID	Cancelled	Request Total	Amount Approved	Amount Remaining
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Save Cancel

Section 3: Profile – New Jump to List

Overview

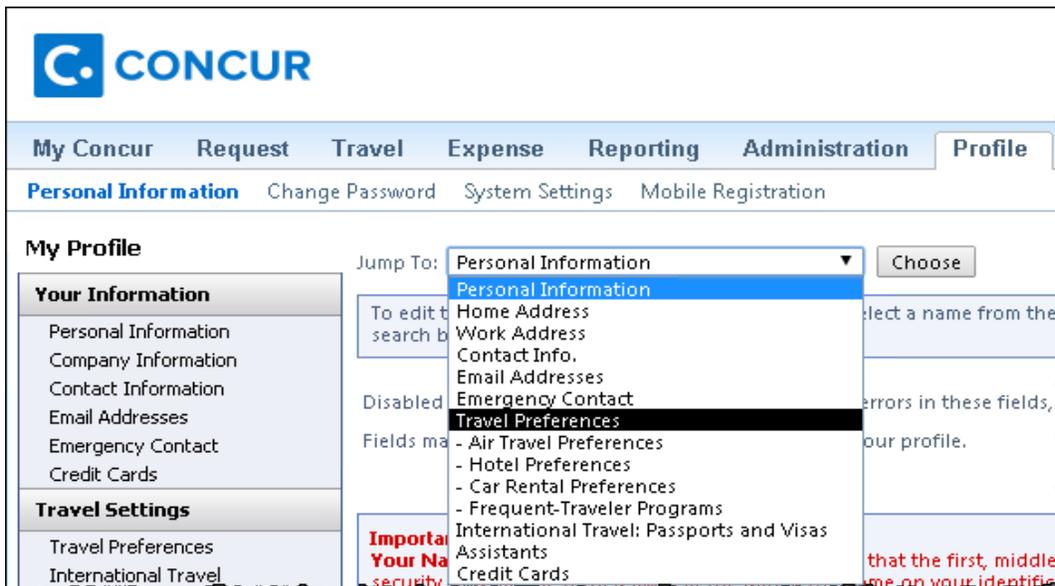
A new **Jump To** list has been added to the personal information page in Profile. The personal information page is long – it contains the user's name, address, contact info, travel preferences, credit card, etc. – and this new option makes it much easier and quicker for the user to navigate.

BENEFIT

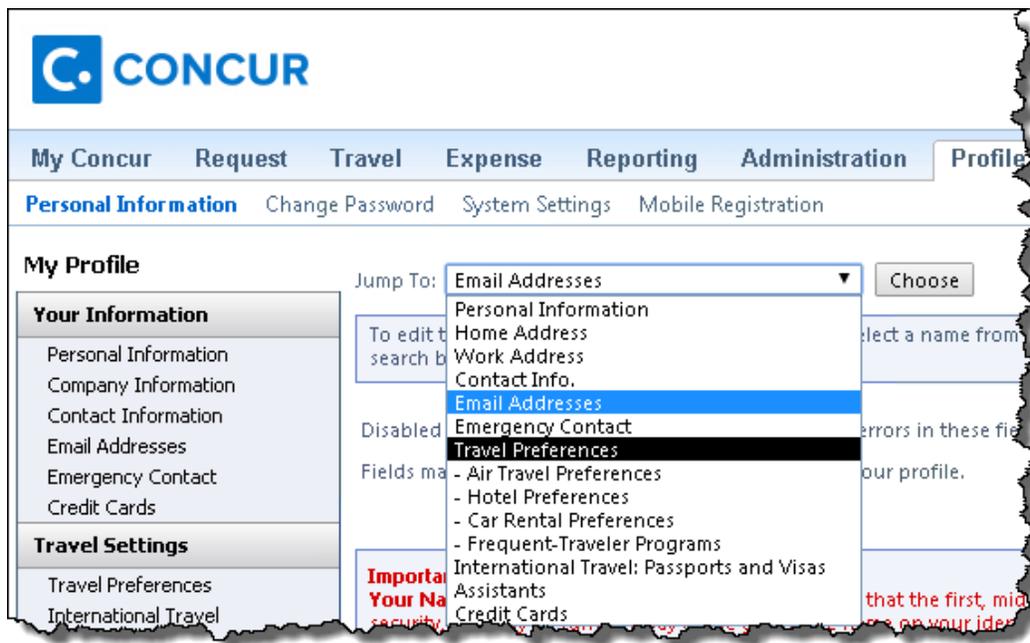
The new list assists the user in navigating a long page with many sections.

What the User Sees

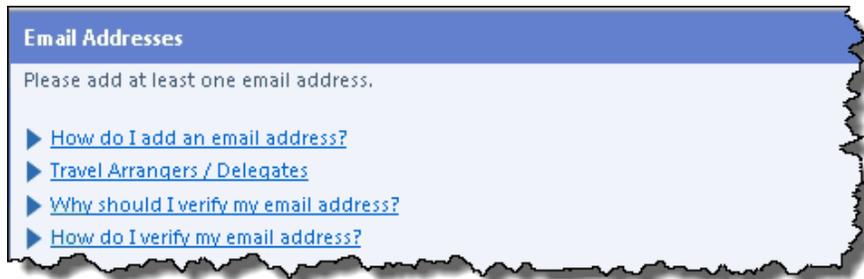
When the user clicks **Profile > Personal Information**, the personal information page appears. The new **Jump To** list is at the top of the page.



The user clicks the list, clicks an option then clicks **Choose**.



The user is then quickly directed to the desired section of the page



Section 4: Expense Approver: View Report Approved as Delegate

Overview

Currently, when a delegate – working on behalf of an approver – approves a report and then later wants to view that report, the delegate has to again be working on behalf of that same approver. That is, the approved report appears in the *approver's* list of approved reports, but not in the *delegate's* list of approved reports.

With this release, the approved report appears in both places.

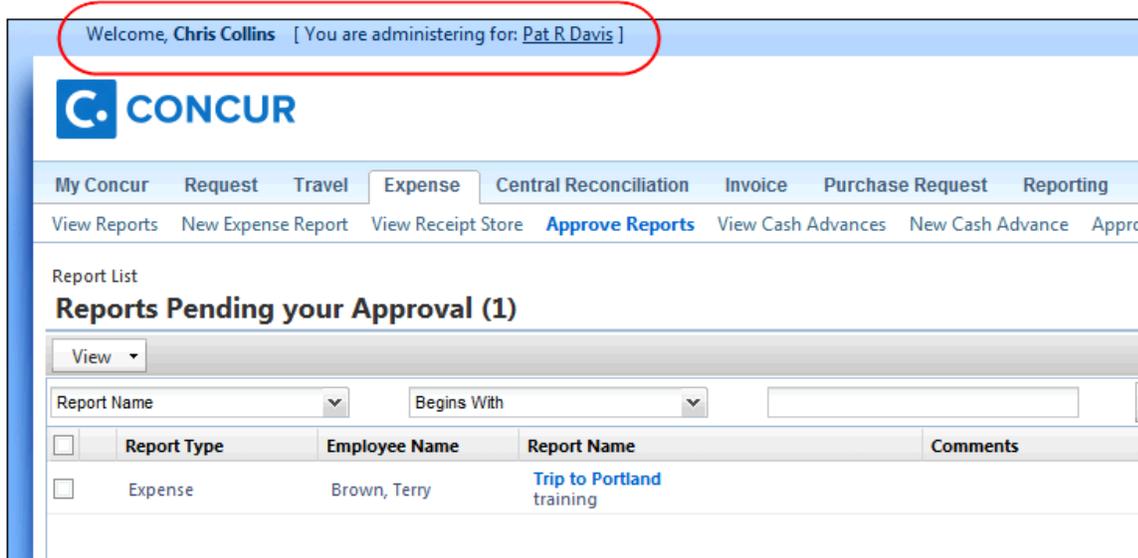
Based on a new site setting, the delegate approver can see all reports he/she approved – all in one place. When the delegate approver views the list of reports he/she approved – all approved reports appear, including those approved while working as a delegate.

BENEFIT

This feature provides easier access to approved reports for the delegate approver.

What the Delegate Approver Sees

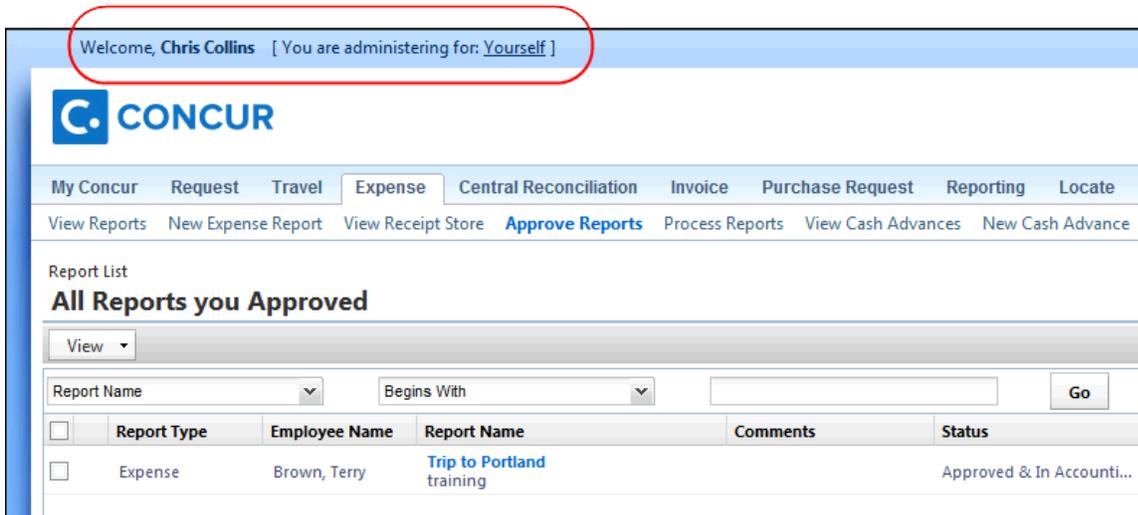
In this example, Chris Collins is working as a delegate for Pat Davis. Chris approves the report from Terry Brown for a trip to Portland.



The screenshot shows the Concur web interface. At the top, a blue header bar contains the text "Welcome, Chris Collins [You are administering for: Pat R Davis]". Below this is the Concur logo and a navigation menu with tabs for "My Concur", "Request", "Travel", "Expense", "Central Reconciliation", "Invoice", "Purchase Request", and "Reporting". Under the "Expense" tab, there are links for "View Reports", "New Expense Report", "View Receipt Store", "Approve Reports", "View Cash Advances", "New Cash Advance", and "Approve". The main content area is titled "Report List" and "Reports Pending your Approval (1)". It features a "View" dropdown menu and search filters for "Report Name" and "Begins With". Below these is a table with the following data:

<input type="checkbox"/>	Report Type	Employee Name	Report Name	Comments
<input type="checkbox"/>	Expense	Brown, Terry	Trip to Portland training	

Later, Chris Collins – working as himself; not as a delegate – views the reports he has approved. Terry Brown's report appears in Chris's list of approved reports, even though he approved the report on behalf of Pat Davis.



The screenshot shows the Concur web interface. At the top, a blue header bar contains the text "Welcome, Chris Collins [You are administering for: Yourself]". Below this is the Concur logo and a navigation menu with tabs for "My Concur", "Request", "Travel", "Expense", "Central Reconciliation", "Invoice", "Purchase Request", "Reporting", and "Locate". Under the "Expense" tab, there are links for "View Reports", "New Expense Report", "View Receipt Store", "Approve Reports", "Process Reports", "View Cash Advances", and "New Cash Advance". The main content area is titled "Report List" and "All Reports you Approved". It features a "View" dropdown menu and search filters for "Report Name" and "Begins With", along with a "Go" button. Below these is a table with the following data:

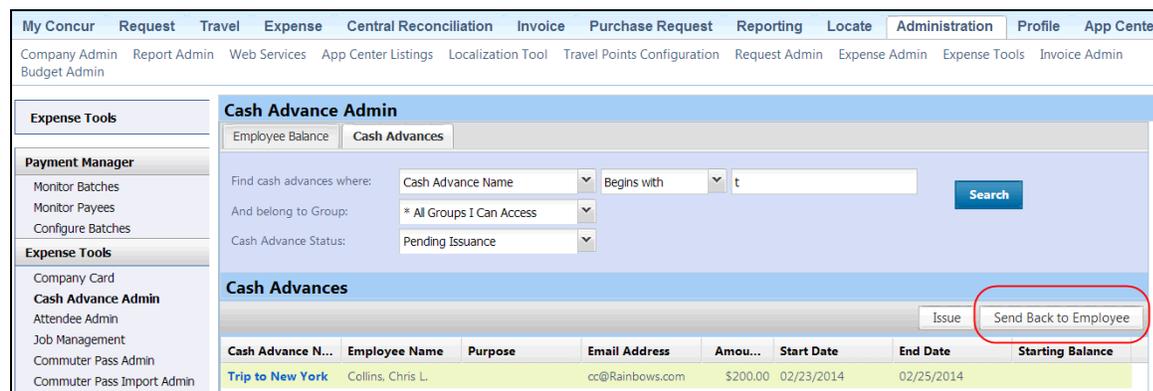
<input type="checkbox"/>	Report Type	Employee Name	Report Name	Comments	Status
<input type="checkbox"/>	Expense	Brown, Terry	Trip to Portland training		Approved & In Accounti...

BENEFIT

This feature allows the user to provide the requested information (for example) and submit again – instead of having to create another request.

What the Cash Advance Admin Sees

The new **Send Back to Employee** button appears on the **Employee Balance** tab, the **Cash Advances** tab, and the **Cash Advance Details** window.



New Buttons on the Cash Advance Details Window

Overview

When the Cash Advance admin clicks a cash advance, the **Cash Advance Details** window appears. Currently, the **Issue** button does not appear in the **Cash Advance Details** window – the admin must return to the previous page in order to take action. With this release, the **Issue** button appears on the **Cash Advance Details** window, along with the new **Send Back to Employee** button.

BENEFIT

Without having to return to the previous page to take action, the Cash Advance admin's processing steps are streamlined.

What the Cash Advance Admin Sees

The **Issue** button appears in the **Cash Advance Details** window.

Cash Advance Details: Trip to New York X

Employee Name: Collins, Chris

My Cash Advance Name: Trip to New York Cash Advance Amount: 200.00 USD Purpose: Travel Start Date: 02/24/2014

Travel End Date: 02/26/2014 Account Code: 10799 Comment: Request Date: 02/20/2014

Comments History Expenses Audit Trail

Date	Entered By	Comment Text

New Fields for Cash Advance Admin

Overview

Recently, new cash advance fields were exposed and added by default to the cash advance request form. With this release, those fields will be available on the Cash Advance admin issuance form as well.

BENEFIT

Without having to return to the previous page to edit a field, the Cash Advance admin's processing steps are streamlined.

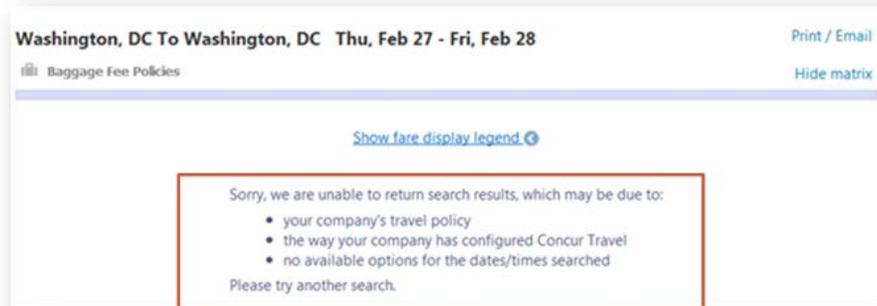
Section 7: Updated Message When Searching For Flights

Overview

When traveler's search for air and there is no match in the system the message to the traveler now provides more information.

"No Results Found" Message Update

WHAT THE USER SEES



Section 8: Rental Car Reservation Messaging Updated

Overview

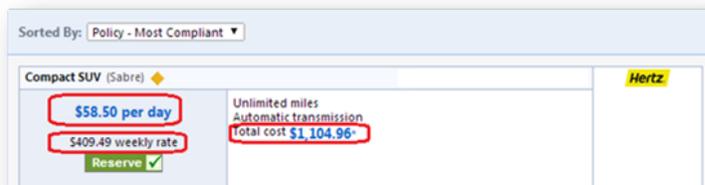
Rental Car bookings now show the daily rate as well as estimated total just like hotel bookings do:

WHEN BOOKING:

Display Daily Rate on Car Bookings

WHAT THE USER SEES

The user/arranger books a car rental in Concur Travel over an extended period of time. The user/arranger sees the daily rate and weekly rate as well as the estimated total cost:

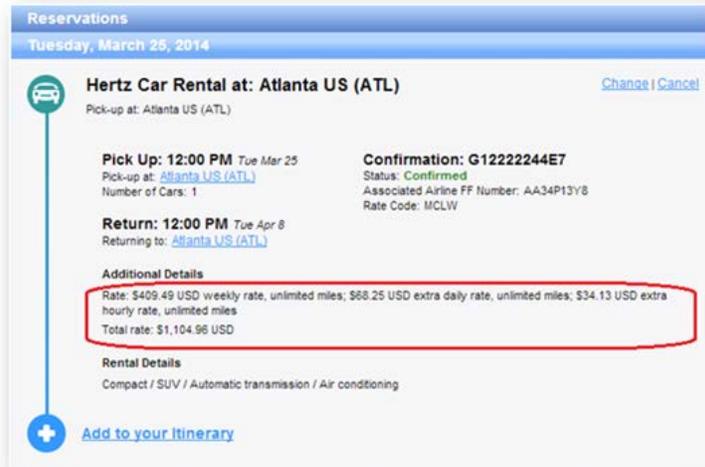


ON THE CONCUR ITINERARY:

Display Daily Rate on Car Bookings

WHAT THE USER SEES

We show this on the itinerary page:



Reservations
Tuesday, March 25, 2014

Hertz Car Rental at: Atlanta US (ATL) [Change](#) | [Cancel](#)

Pick-up at: Atlanta US (ATL)

Pick Up: 12:00 PM Tue Mar 25
Pick-up at: [Atlanta US \(ATL\)](#)
Number of Cars: 1

Return: 12:00 PM Tue Apr 8
Returning to: [Atlanta US \(ATL\)](#)

Confirmation: G1222244E7
Status: Confirmed
Associated Airline FF Number: AA34P13Y8
Rate Code: MCLW

Additional Details

Rate: \$409.49 USD weekly rate, unlimited miles; \$68.25 USD extra daily rate, unlimited miles; \$34.13 USD extra hourly rate, unlimited miles
Total rate: \$1,104.96 USD

Rental Details
Compact / SUV / Automatic transmission / Air conditioning

[Add to your Itinerary](#)