# Clearing Browsing History and Cache Instructions

There are occasions where it is likely that you will need to fully clear your browsing history, cache, and cookies for the TeamWorks application to function properly. Below are instructions on how to clear browsing history for supported browsers. In all cases, make sure no other tabs or applications are open when clearing the browsing history. Below are instructions on how to clear your cache for supported browsers.

Google Chrome:

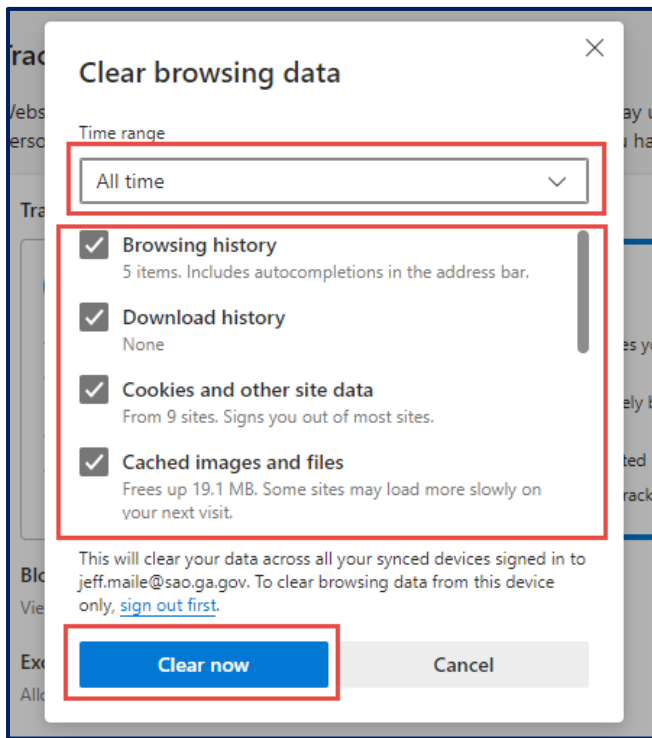Open the browser and ensure no other tabs are open, then perform the following:
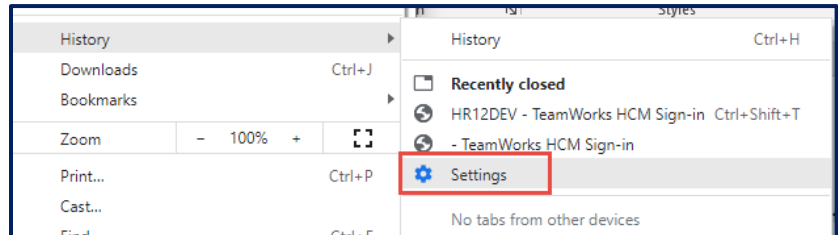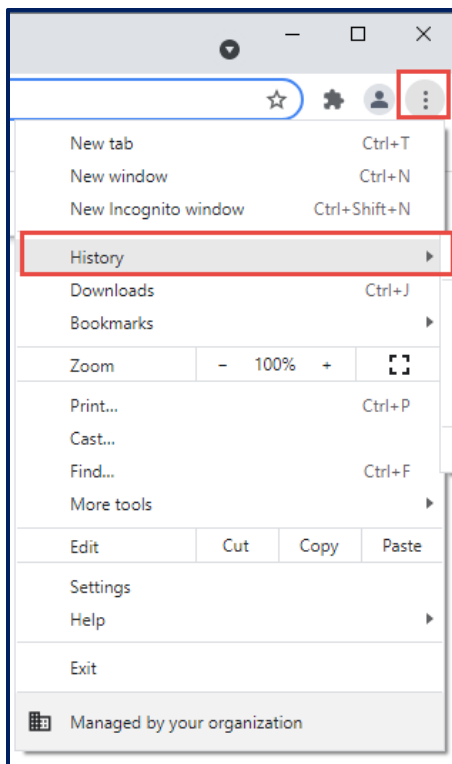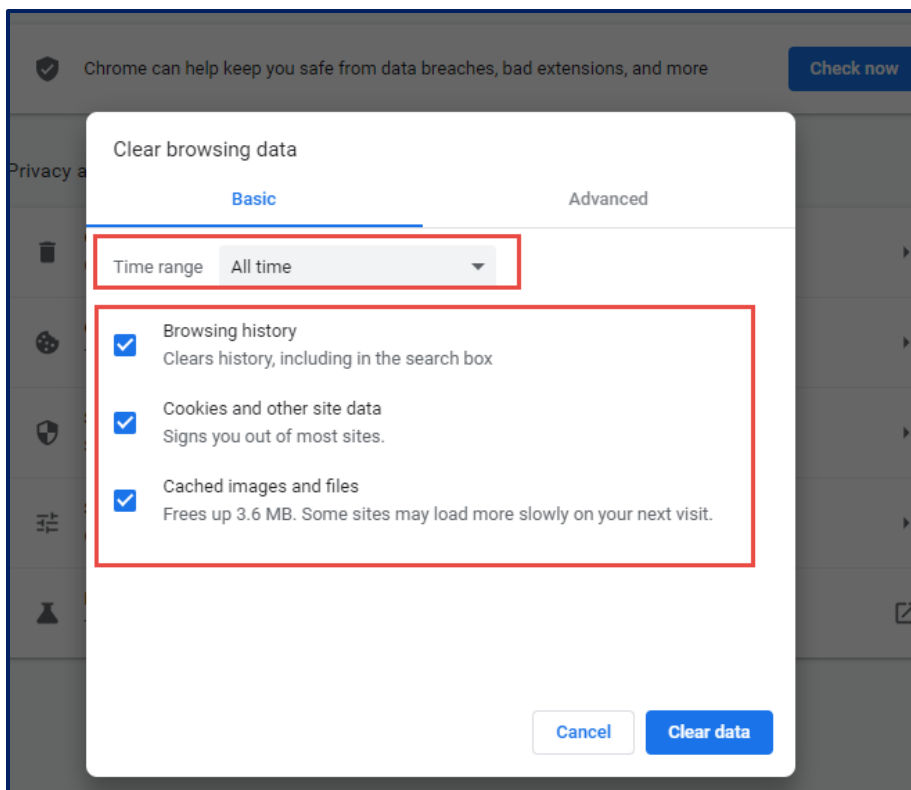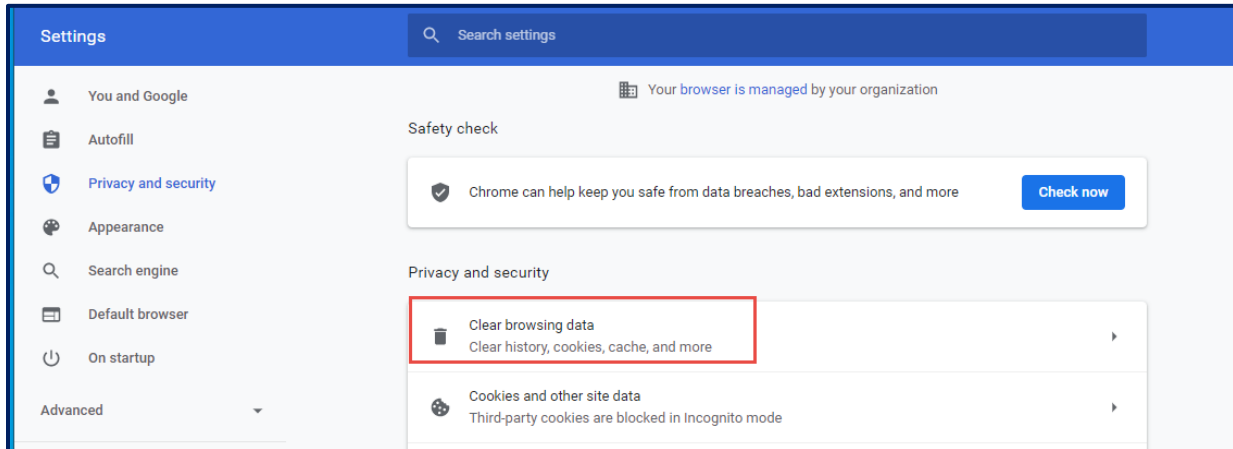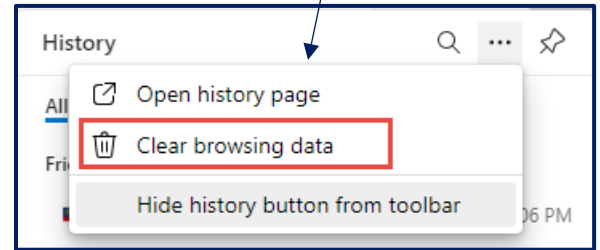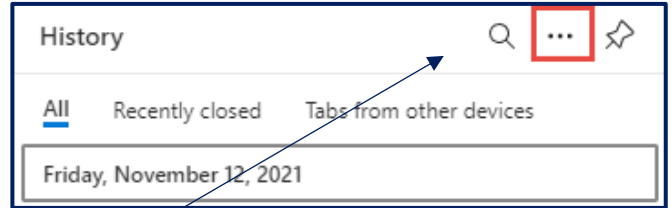
Close the browser and re-open before logging back into TeamWorks

Microsoft Edge:

Open the browser and <u>ensure no other tabs are open</u>, then perform the following:

Then close and Re-open Browser before accessing TeamWorks

Mozilla Firefox:

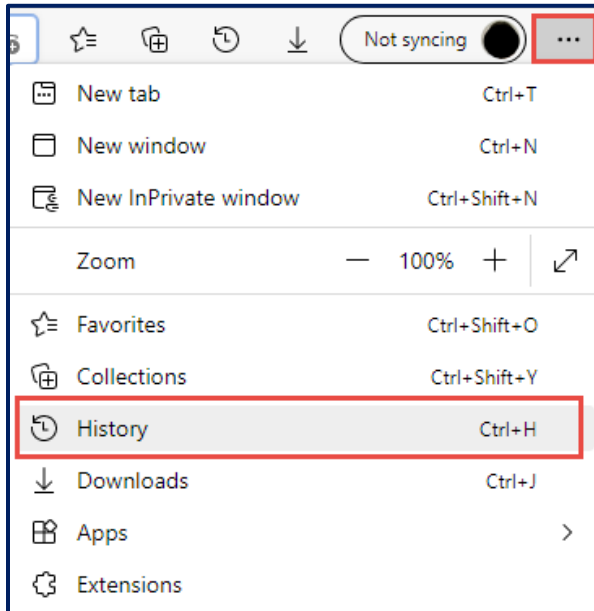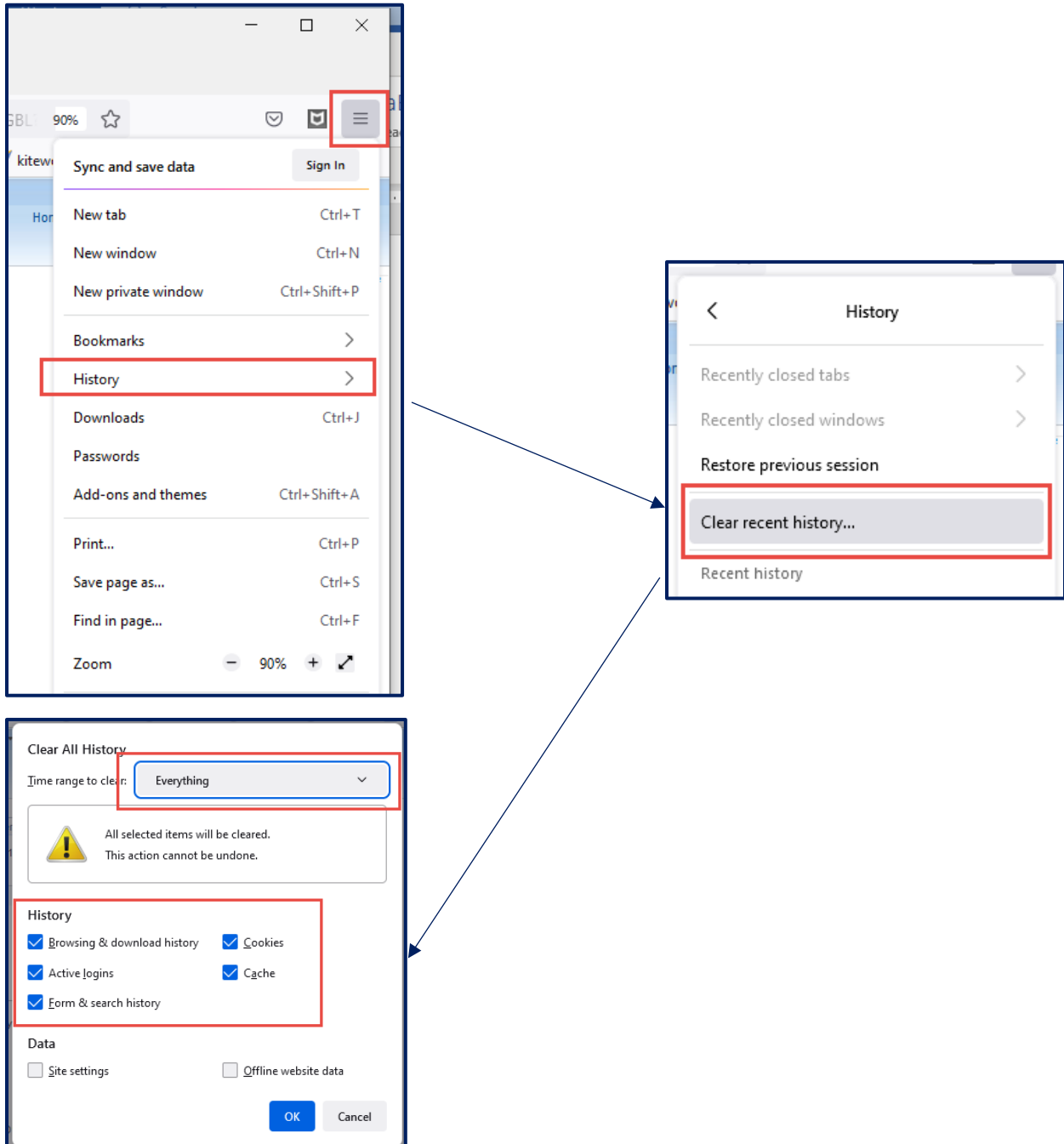Open the browser and ensure no other tabs are open, then perform the following:

Close the browser and then re-open the browser before access the TeamWorks application.