



# GA@WORK

## Employee Learning Programs

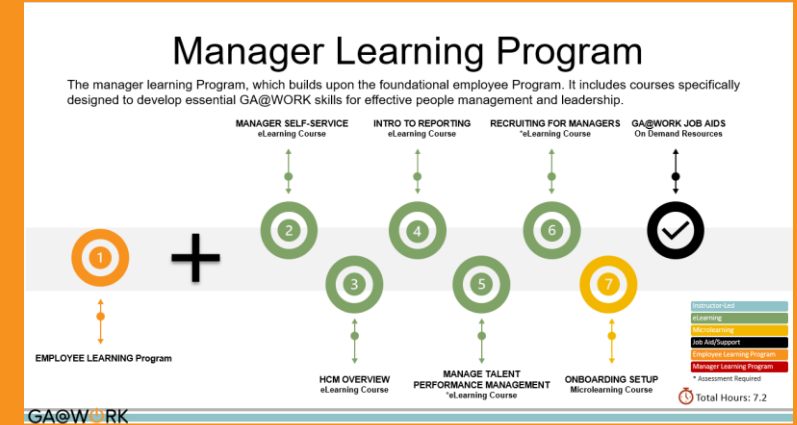
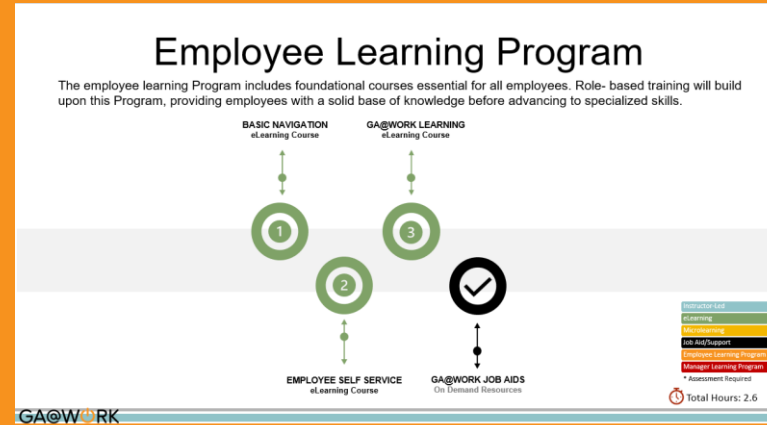
Foundational Learning Programs

# Learning Programs

Each employee will have a Learning Program they will need to complete prior to using GA@WORK. The Learning Programs below include the Foundational Programs for employees and managers as well as example Role-Based Programs.

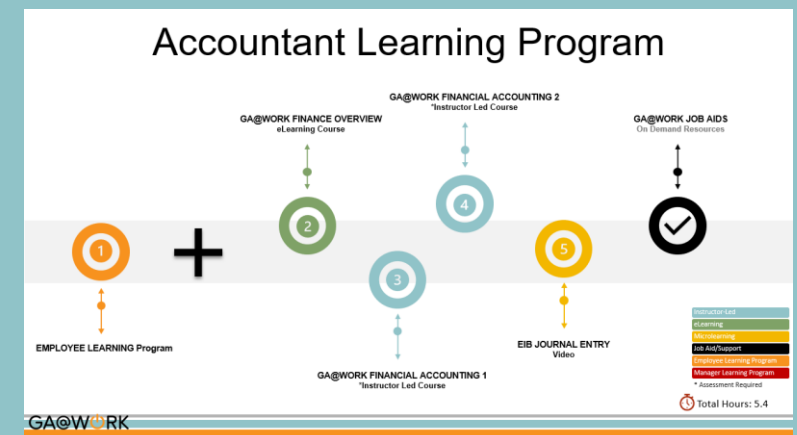
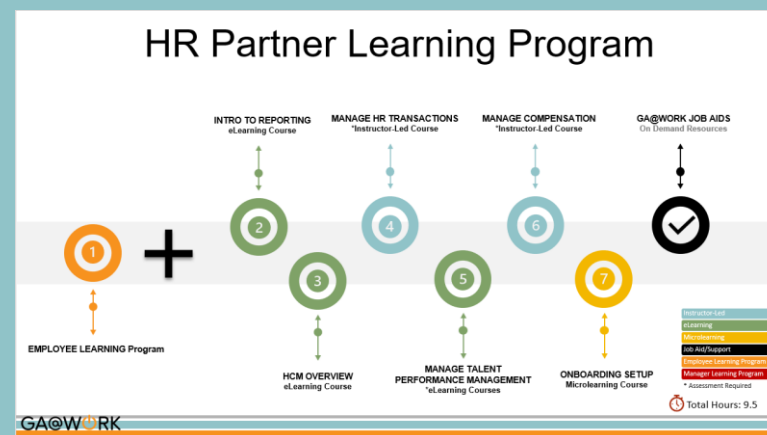
## Foundational Learning Programs

The Employee and Manager Learning Programs provide the foundation for role-based training.



## Role-Based Learning Programs

Role-based Learning Programs are comprehensive programs that build upon Foundational Programs and focus on role specific competencies.

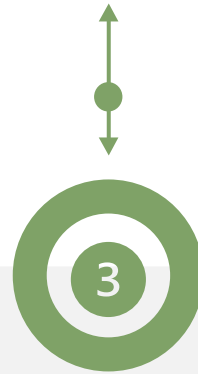


# Employee Learning Program

The employee Learning Program includes foundational courses essential for all employees. Role-based training will build upon this Program, providing employees with a solid base of knowledge before advancing to specialized skills.

**BASIC NAVIGATION**  
eLearning Course

**GA@WORK LEARNING**  
eLearning Course



**EMPLOYEE SELF SERVICE**  
eLearning Course

**GA@WORK JOB AIDS**  
On Demand Resources

Instructor-Led

eLearning

Microlearning

Job Aid/Support

Employee Learning Program

Manager Learning Program

\* Assessment Required

 Total Hours: 2.6

# GA@WORK Course Descriptions

Course	Delivery Channel	Description & Objectives
GA@WORK Basic Navigation	eLearning	<p>GA@WORK Basic Navigation is an eLearning course designed to equip users with essential skills to successfully navigate the GA@WORK Homepage, utilize its features, and effectively use the GA@WORK mobile application for various HR tasks.</p> <ul style="list-style-type: none"> <li>• Describe the navigation features of the GA@WORK Homepage</li> <li>• Explain some of the key features and self-service options associated with Your Profile</li> <li>• Explain how to manage favorites and bookmark your frequently accessed tasks, reports and pages</li> <li>• Explain how to download the mobile application to have convenient access to GA@WORK.</li> <li>• Explain some of the key guidelines necessary to safely use GA@WORK Mobile</li> </ul>
Employee Self-Service	eLearning	<p>Employee Self-Service (ESS) is an eLearning course designed to empower employees with the knowledge and skills to efficiently manage personal information, view compensation details, and handle time tracking and absence management tasks</p> <ul style="list-style-type: none"> <li>• Explain key features and benefits of Employee Self-Service</li> <li>• Explain how to update your personal information</li> <li>• Explain how to view your compensation</li> <li>• Explain how to enter and correct time worked</li> <li>• Demonstrate time tracking and absence management tasks</li> </ul>
GA@WORK Learning	eLearning	<p>GA@WORK LEARNING is an eLearning course designed to teach end users how to review and navigate the learning dashboard, including enrolling in and dropping courses, browsing the catalog, and creating personalized learning paths.</p> <ul style="list-style-type: none"> <li>• Explain the features and benefits of GA@WORK Learning module</li> <li>• Navigate the Learning Dashboard</li> <li>• Demonstrate how to successfully enroll and drop a course.</li> <li>• Browse the course catalog</li> <li>• Demonstrate how to add yourself to a course waitlist, print certificates of completed courses and track your learning progress.</li> <li>• Explain how to view transcripts and complete required for your tasks</li> </ul>

# Assumptions

- Learning Programs are role based, and employees with multiple roles accumulate total learning hours from each role's requirements. (i.e., in smaller agencies, personnel with multiple job responsibilities will have more training hours).
- The total training hours are the sum of hours required for each role, with eLearning courses having estimated hours as they are self-paced.
- Employees' progress along their learning Programs is assessed through knowledge checks, hands-on practice, and end of course assessments where applicable.
- eLearning, microlearning and job aids are all on-demand resources and accessible to end users as needed through GA@WORK or Intellum LMS.
- Learning Program completion for high-impact roles is mandatory, and participants must pass associated assessments with a minimum score of 80%.
- If users do not attend the required training or fail to pass the necessary assessments, both managers and users will be notified of the next steps, and system access will be withheld until all mandatory courses and assessments are successfully completed.
- Courses do not need to be taken in the order presented unless a prerequisite is required, in which case the specified order must be followed.