

Login to GA@WORK with MFA (Google Authenticator Application)

DESCRIPTION

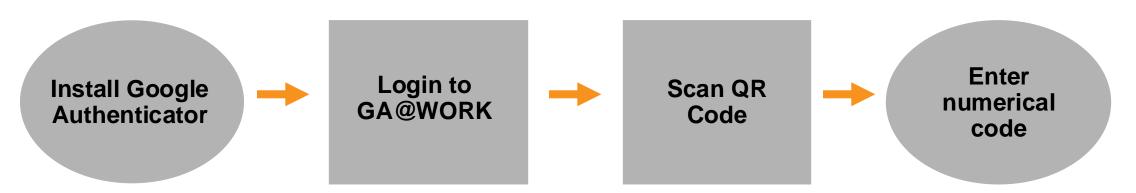
This guide will assist *Testers* with the steps to setup Multifactor Authentication (MFA) using *Google Authenticator Application*.

OVERVIEW

The key steps in the process are below:

- Download Google Authenticator Application on your phone.
- 2. Login to GA@WORK and setup extra verification.
- 3. Scan QR Code.
- 4. Enter numerical code.

Business Process:





Login to GA@WORK with MFA (Google Authenticator) Part 1 of 7

INSTRUCTIONS

- On your phone, navigate to your phone's app store and enter Google Authenticator in the search field.
- 2. Click Open.

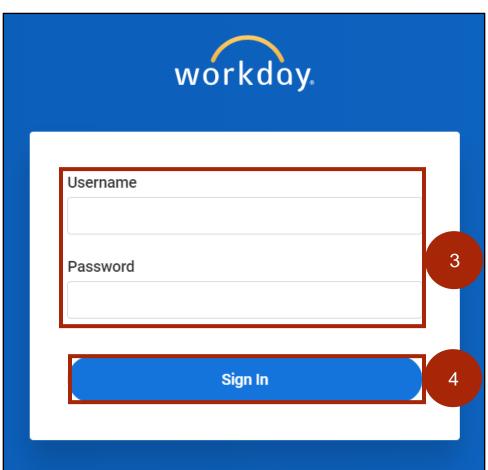




Login to GA@WORK with MFA (Google Authenticator) Part 2 of 7

INSTRUCTIONS

- 3. In a browser, navigate to the GA@WORK signin page, enter your username and password.
- 4. Click Sign In.



5. Click Set Up Now.

Note: If you inadvertently skip the initial MFA setup, use steps 14-17 To access the QR Code from within the tenant.

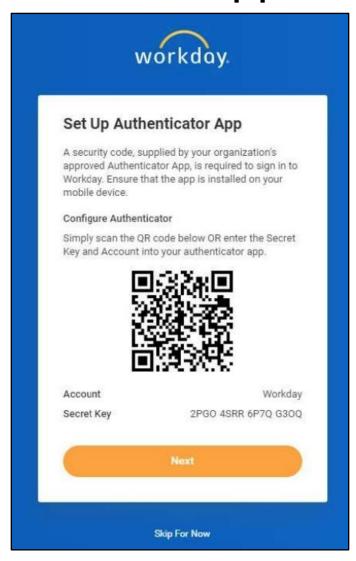




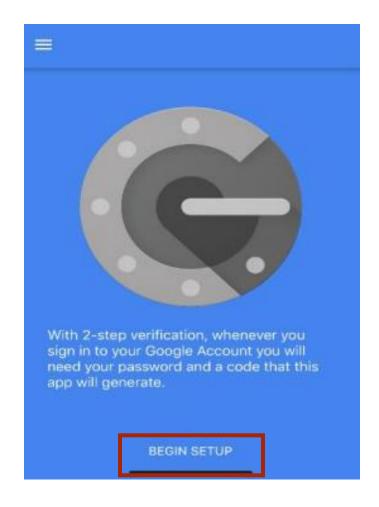
Login to GA@WORK with MFA (Google Authenticator) Part 3 of 7

INSTRUCTIONS

6. A **QR Code** and instructions on how to connect with your authenticator app displays.



On your phone, open the Google
 Authenticator application and select Begin Setup.

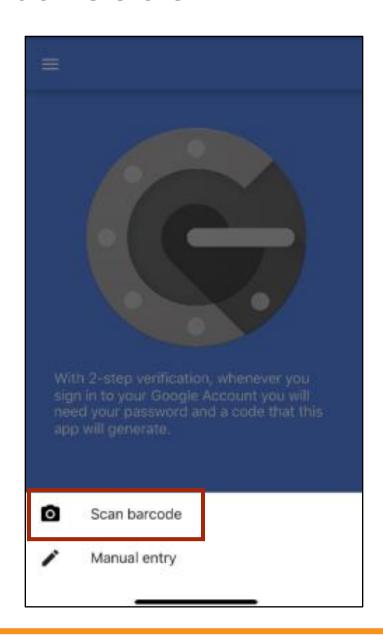




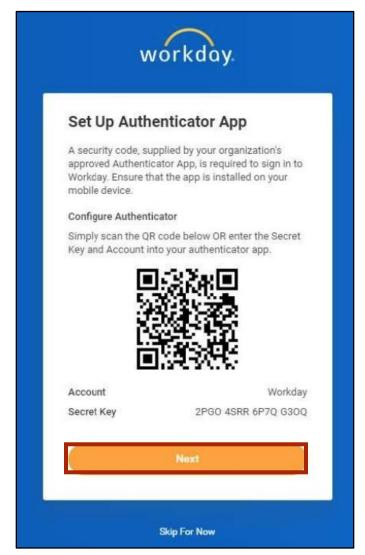
Login to GA@WORK with MFA (Google Authenticator) Part 4 of 7

INSTRUCTIONS

8. Select Scan barcode.



9. With your phone, scan the **QR Code**, then click **Next**.



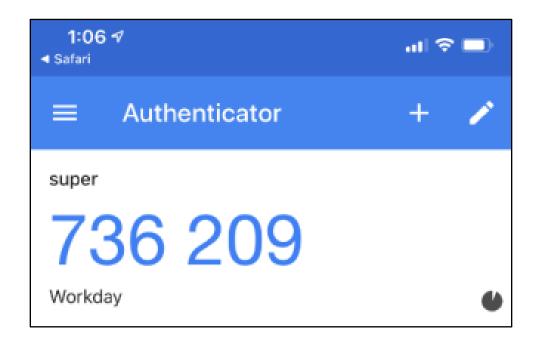


Login to GA@WORK with MFA (Google Authenticator) Part 5 of 7

INSTRUCTIONS

 On your phone, you are provided with a numerical code.

Note: When the timer on the bottom right of the *Google Authenticator* code times out, a new code is generated.



- 11. Enter the **numerical code** into the **Security Code** field.
- 12. Click Next.



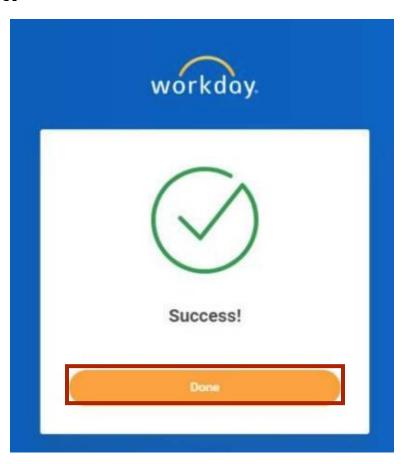


Login to GA@WORK with MFA (Google Authenticator) Part 6 of 7

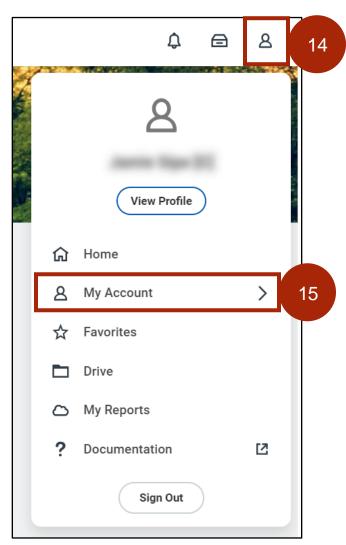
INSTRUCTIONS

13. A **Success** screen displays. Click **Done** to continue to GA@WORK.

Note: Steps 14-17 show how to access the QR Code from within the tenant.



- 14. To locate the QR Code within the tenant, click My Profile.
- 15. Click My Account.

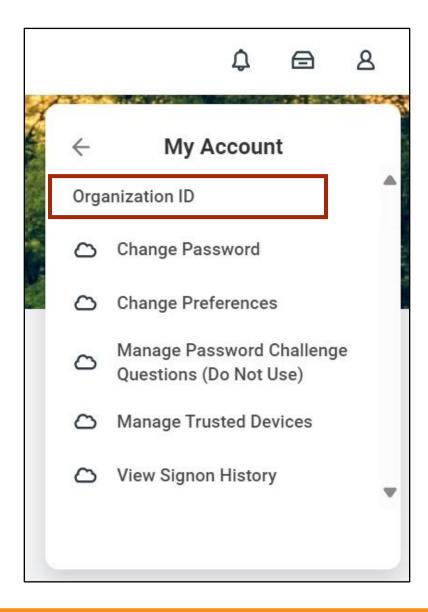




Login to GA@WORK with MFA (Google Authenticator) Part 7 of 7

INSTRUCTIONS

16. Select Organization ID.



17. A QR Code and instructions display. Refer to steps 14-17 to complete setup.

