TeamWorks HCM System Updates
Live Webinar Q&As

TeamWorks Human Capital Management (HCM) System Updates are coming in October 2022. These PeopleSoft updates will continue to support strategic goals, business objectives, and regulatory requirements.

Please visit the HCM System Updates website for additional information: https://sao.georgia.gov/twhcmsysupdates

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Questions and Answers

Employee Self-Service

Question	Answer
Will delegating PMF approvals be an option on tasks to be delegated?	Yes, Time and Labor approvals can also be delegated.
Are the payroll tile panels time/date/employee id stamped for research?	These tiles are in Employee Self-Service and are related only to the employee. For information regarding other employees, you would use the same navigation you use today.
How do you log into the system on the phone?	The system URL is the same as you use today, so you can type the URL directly in using the browser on your phone. Also, links to the system URL from other pages should still work.
Is there a mobile app coming?	The application is optimized for mobile functionality in some components, but you will still use a regular browser to access TeamWorks.
What browser do you suggest we use to get the best functionality of the updates?	This is the list of supported browsers.

Can we put favorites on the landing page?	The 'Home' landing page and the other homepages will not be editable, but favorites can be created and maintained in the NavBar.

Manager Self-Service

We can see "indirect reports", but can we see "dotted-line" reports as set up in Position Management?	The Direct Reports Transaction configuration does not provide for the ability to include 'dotted-line' reports.
Can you configure the Team Performance Status report to include the performance documents for indirect staff?	Yes, this is built in. The Team Performance Status Report will include all documents that are in the managers line of authority.

WorkCenters

What is the flow of adding a new hire?	The process of adding a new hire is not changing and will start with 'Add a Person' and will flow from there in the same manner. Once an employment instance is created then direct access to the job record can be found under Job Related Actions.
Will Time & Labor feed into this new system & how is it accessed?	There is a separate Time and Labor WorkCenter for the agencies that use Time and Labor functionality. The functions within the WorkCenter will work the same way they do today.
What impact will the new system updates have on the 3rd party interfaces?	All interfaces between third party vendors and systems will not change nor be affected by the system updates.