

Frequently Asked Questions

GA@WORK Training

Introduction

This Frequently Asked Questions (FAQ) document is designed to answer questions about training for the upcoming GA@WORK implementation.

Best Practice

The use of this FAQ is interactive by using the “Ctrl+F” function on your keyboard and using the search box for a key-word search.

Question: When will training for my agency begin?

Answer: Training will be available through eLearning on June 2, 2025, with instructor-led sessions scheduled to begin July 28, 2025.

Question: Who in my department needs to take the Basic Navigation training?

Answer: Training will be assigned based on your role. Each role will have an assigned list of learnings called Learning Programs. All Learning Programs will include the GA@WORK Basic Navigation eLearning course.

Question: How do employees sign up for GA@WORK Basic Navigation training?

Answer: All employees who will access GA@WORK will be automatically enrolled in GA@WORK Basic Navigation. Employees will receive an email notification from Team Georgia Learning.

Question: Will Training be held at the Georgia Fiscal Management Council (FMC) Conference or the Georgia Council for Human Resources (GCHR) Conference?

Answer: The FMC and GCHR Conferences will serve as venues for training. Registration to attend instructor-led training at these conferences will be made available in late June.

Additional Questions

- Please visit our additional FAQ pages on the NextGen Project homepage for answers to frequently asked questions:
 - [Project FAQs](#)
 - [GA@WORK System FAQs](#)
 - [Human Capital Management FAQs](#)
 - [Finance/Procurement FAQs](#)
- If you have any additional questions about GA@WORK implementation training that were not covered within this FAQ, send your question to the NextGen Training Team at nextgen_training@sao.ga.gov.