



STATE OF GEORGIA TRAVEL CONTACTS

FOR TeamWorks Travel & Expense Users:

To Contact a Travel Counselor (Agent): Dial 770 291-5190 or 877 548 2996 (24 x 7 x 365) or send e-mail to SOG@travelinc.com

- To make complex domestic or international reservations
- To make multiple changes
- Need an itinerary/invoice and not able to find in your personal travel portal under e-itinerary tab (go to View My Personal Portal)
- Need an itinerary/invoice and not able to find in your trip library

For Travel Technical Support: Dial 866 738-6444

- If you have difficulty booking online and cannot find a solution in the Concur ?Help tool in the upper right hand corner
- Difficulty logging into Concur or if you receive an error message
- Any other technical issues

For Expense or Policy or Other Travel Questions: Dial Customer Care at 404 657-3956 or 888 896-7771 (Option 3) or send e-mail to sao_travel@sao.ga.gov

For TeamWorks Travel & Expense Password Resets: Please contact your local agency administrator

U.S. State Department Travel Warnings

For updated travel warnings and advisories please click on the U.S. State Department link [Click Here To View](#)

Travel Inc Information Center

To view the archives of Travel Incorporated's travel news publication; GlobalSite. [Click Here To View](#)

FOR Non- TTE System Users:

For ALL Travel Questions: Dial Customer Care at 404 657-3956 or 888 896-7771 or send e-mail to sao_travel@sao.ga.gov